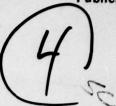
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REPORT OF NAVLOGSIP SUB-WORKING GROUP 14.3

RELIABILITY AND MAINTAINABILITY DATA-FEEDBACK SYSTEMS

30 JUNE 1966

Prepared for
U. S. NAVAL APPLIED SCIENCE LABORATORY
BROOKLYN, NEW YORK
under Contract N00140 66 C0151

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RELIABILITY AND MAINTAINABILITY DATA-FEEDBACK SYSTEMS

30 JUNE 1966

Prepared for U. S. Naval Applied Science Laboratory Brooklyn, New York Under Contract NOO140 66 CO151

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FOREWORD

This report is the result of a study performed by NAVLOGSIP Sub-working Group (SWG) 14.3. The study concerned reliability and maintainability needs from data-feedback systems currently in use by military and industrial organizations, and the requirements for an expanded system. The sub-working group, operating under the Action Officer, NAVLOGSIP Objective Number 14, consisted of the following representatives:

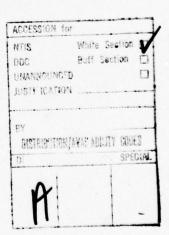
Mr. J. Sacks, Head, Dependability Engineering, NAVSEC, Chairman

Dr. R. Lundegard, ONR

Mr. E. E. Sheehan, NAVMAT

Mr. D. Manahan, NATC-MEAB, ST-37A

ARINC Research Corporation acted as consultant to the sub-working group.



SUMMARY

1. General

This report from NAVLOGSIP Sub-Working Group 14.3 describes a study of maintenance data systems presently being used by the Navy, other military branches, and manufacturers, and recommends data-elements for collection in an improved Navy system. The Navy data-collection systems reviewed included both expiring and continuing systems. Data elements required for shippard collection, as proposed by AEFF Code 1820, Philadelphia Naval Shippard, have been integrated with those recommended by the NAVLOGSIP sub-working group. Minimum data-collection requirements were established for the three phases of an equipment's life cycle:

(1) research and development, (2) design and preproduction, and (3) operation. The data elements recommended for collection are classified as:

- (1) Bookkeeping elements
- (2) Time, Cycle, and Date elements
- (3) Technical Support elements

The elements are listed in Table S-1, along with definitions and major justifications for inclusion. Each data element listed is required in one or more computations whose results provide management with valuable decision-making tools.

2. Conclusions

- (1) Data elements now being collected by manufacturers could be utilized more effectively in the existing Navy data-collection systems.
- (2) There are wide variations in the types of data being collected by manufacturers. This seems to be the result of nonuniformity in the data-collection requirements placed on the manufacturers by Navy project managers.
- (3) A reliability program conducted in compliance with MIL-STD-785 and SECNAVINST 3900.36 will supply information that is adequate for Navy management use in a particular project. However, these documents do not require that the information be passed on to external activities, such as Navy central data banks. Instructions for maintainability programs are even less comprehensive.
- (4) Standardization of computational procedures by FARADA and the University of Pennsylvania's Monitor Data System would increase the usefulness of the data being collected; standardization of computational procedures in accordance with the general effectiveness model (GEM) developed by the Naval Applied Science Laboratory would be appropriate.

TABLE S-1

RECOMMENDED DATA-ELEMENT REQUIREMENTS FOR RELIABILITY AND MAINTAINABILITY DATA-FEEDBACK SYSTEM

Data Element	1	2	Phase*	Definition	Major Justification
				ookkeeping	
Reporting Activity				Identification of the data source	To identify the location of the equipment when the event occurred.
Equipment Identification Code Number (EIC), or Federal Stock Number (FSN or Work Unit Code (WUC)) 1			The equipment identifi- cation code number from catalog	To provide equipment or part identification
Name of Equipment				Identification of the equipment at the highest assembly level	To maintain record of malfunc- tions by equipment identification
Manufacturer's Model Number for the Equipment				Manufacturer's model number for the equipment	To identify equipment or system by model number
Serial Number of Equipment				Manufacturer's serial number assigned to the equipment	To maintain record of malfunctions by equipment serial number
Equipment Manufacturer's Name or Code				Identification of manu- facturer of equipment	To monitor manufacturer's performance
Contract Number				Identification of contract under which the equipment was produced	To assist in monitoring contract compliance with equipment specifications and warranties
Name of Failed Assembly				Identification of the assembly in which the malfunction occurred	To maintain record of malfunctio by assembly designation
Manufacturer of Failed Assembly				Identification of manufacturer of assembly in which failure occurred	To monitor manufacturer's performance and identify problem
Drawing Number or Federal Stock Number of Failed Assembly				Manufacturer's drawing number or FSN of assem- bly in which failure occurred	To identify the particular assembly design
Name of Failed Part				Identification of the failed part	To maintain a record of malfunctions by part identification
Manufacturer's Part Number or Federal Stock Number for Failed Part				Manufacturer's Part number or failed stock number for the failed part	To identify the failure by part number
Serial Number of Failed Part (if applicable)				Manufacturer's serial number of the failed part	To maintain record of malfunctions by part serial number
Manufacturer of Failed Part				Identification of manufacturer of failed part	To monitor manufacturer's performance and identify problem
Drawing Reference Desig- nator or Circuit Symbol of Failed Part				Manufacturer's drawing reference, circuit symbol, or other identi- fication of the appli- cation of the failed part	To analyze application stresses
Manufacturer of Replace- ment Part				Identification of manu- facturer of replacement part	To maintain configuration control

Phase 2 - Design and Preproduction Phase

Phase 3 - Operation Phase

(continued)

				S-1 (continued)	
Data Element	Life-C	ycle 2	Phase 3	Definition	Major Justification
Serial Number (where applicable) of Replace- ment Part				Serial number of replace- ment part	To maintain configuration control
Pechnical Rating of Maintenance Personnel				Navy technical rating of personnel who performed the maintenance	To monitor the adequacy of technical-personnel assignments
applicable Technical Manuals				Identification (including revision number) of manuals, drawings, instructions, etc. used by maintenance personnel	To monitor adequacy and availability of technical support documents
Wame of Test Facility			,	Identification of the facility conducting the test if this is different from the reporting activity	To identify location of equipment when failure occurred
				Cycle, and Date	
Date of Report				Calendar date of report	To monitor efficiency of failure- reporting system
Date of Malfunction				Calendar date malfunc- tioned was observed	To monitor sequence of failure and to trace environmental conditions
Operating Time on the Specific Equipment when Malfunction Occurred				Orerating Time on the Specific Equipment when Malfunction Occurred	To compute equipment failure distributions with time
Number of cycles, starts, landings etc. on the malfunctioning equipment when the malfunction occurred (if applicable)				Number of cycles, starts, landings etc. on the malfunctioning equipment when the malfunction occurred	To compute equipment failure distributions with cycles
Accumulated Operating Time on all equipments (Periodic Reporting)				Accumulated Operating time on all equipments	To compute failure rates
Accumulated cycles, starts landings etc. on all equipments. (Periodic Reporting)				Accumulated cycles, starts landings etc, on all equipments	To compute failure rates
Date Maintenance Started				Calendar date mainten- ance started	To compute equipment MTTR and availability
Date Maintenance Ended				Calendar date mainten- ance ended	To compute equipment MTTR and availability
Clock Time Maintenance Started				Time maintenance started	To compute equipment MTTR and availability
Clock Time Maintenance Ended				Time maintenance ended	To compute equipment MTTR and availability
Active Maintenance Man-Hour	8			Active repair time for preventive and corrective maintenance actions	To compute Maintenance Support Index of the equipment and cost of repair
Man-Hours to Diagnose Malfunction			<i>.</i>	Total number of man-hours required to identify the functional problem area	To assess ease of problem identification
Man-Hours to Gain Access to Malfunctioned Part			<i>أ</i>	Total number of man-hours required to gain access to malfunctional part	To assess ease of physical access to the problem area
Man-Hours to Repair, Replace or Adjust malfunctioned Part	1		† []]]]]	Total number of man-hours required to repair, replace, or adjust the malfunctioned part	To assess ease of repair

		TABLE	S-1 (continued)	
Data Element	Life-Cy	cle Phase	Definition	Major Justification
.	-		Technical Support	
Environment when Malfunc- tion Occurred			Identification of natural and functional environ-ment when equipment failed	To analyze the effect of environment on reliability
Equipment Operation at Time of Malfunction			Equipment operation when failure occurred. (Full load, flank speed, cruise, idle, static, energized, radiating, off, etc.	To analyze stresses present when failure occurred
Effect of Malfunction on Equipment Operation			Description of equipment performance after failure occurred	To assess equipment capability in a degraded mode
Symptoms of Malfunction			Description of abnormal manifestations at time of malfunction	To assist in problem identification and verification
Malfunction Verified			Verification that the part failed	To ensure accuracy in reliability computations
Cause of Malfunction			Comments or suggestions from the responsible technician	To assist in problem identifi- cation
Condition of Failed Part (How Malfunctioned)			Description of failed part such as broken, bent, burned, etc.	To assist in problem identifi- cation
Primary or Secondary Failure			Information on whether this was a primary failure or one caused by failure of another part	Required to evaluate failure cause, mode, to censor failures, and to assess failure effect
Disposition of Replaced Part			Description of what was done with the failed part after removal, such as repaired, returned to contractor, scrapped	To provide a record of final disposition for cost and failure analysis
Is a Follow-Up Report Required?			No, if repair has been completed; Yes, if repair has not been completed or if analysis of failed parts is to be performed	To alert analyst if additional maintenance or data is involved
Type of Test Being Conducted			Name of test, with description and purpose	To identify the controlled operating conditions
Number of Equipments Under Test	Z		Total number of equipments of the same type under the same test	To compute probability of success (total population required)

- (5) Standard instructions to manufacturers, laboratories, and test facilities on the collection of data elements during controlled tests would facilitate the collection of accurate data.
- (6) The data-element nomenclatures and definitions used in the Navy, other military, and manufacturer's data-feedback systems are varied and incompatible.
- (7) The existing data-feedback systems are not adequate in the areas of reliability, maintainability, and availability for effective equipment evaluation nor to allow project managers to comply properly with SECNAV Instruction 3900.36.

3. Recommendations

The following recommendations cover requirements for achieving an integrated Navy data-feedback system that will provide Naval management personnel with adequate information in the areas of equipment reliability, maintainability, and availability. The recommendations are based on conclusions made by NAVLOGSIPS SWG 14.3 during its investigation of military and manufacturer data-collection systems.

3.1 Recommendations for Data-Element Reporting

The reliability and maintainability data-elements specified in Table S-1 are the minimum required by Navy management personnel to perform their functional assignments. It is recommended that these reporting requirements be implemented as follows:

- (1) Navy Project Offices that have responsibility for prototype-equipment development should be instructed to collect from manufacturers, laboratories, and test facilities the data elements specified for collection during the research and development phase. These data should be transmitted to FARADA and the University of Pennsylvania's Monitor Data System.
- (2) COMOPTEVFOR and Navy Project Offices that have responsibility for evaluating the preproduction equipments (including modifications to operational equipments) should be instructed to collect the data specified for collection during the design and preproduction phase. The data should be transmitted to the data banks.
- (3) A program plan that will result in a cost-effective data-feedback system for the operation phase should be developed and implemented. (The plan should incorporate the recommendations given later in this section.) In the interim, data collection in the operation phase

should continue collecting the following trial elements that have been added to the MDCS (ships).

- Equipment operating time
- Part failure modes
- · Part failure cause
- · Effect of failure on operational status
- Equipment downtime
- · Failed part source (manufacturer)
- · Serial number of failed assembly, modules, and LDA
- · Active repair time, including calendar time and man-hours
- · Rates and specialties of maintenance technicians
- (4) A military standard which classifies equipments by complexity, sensitivity (to handling, maintenance, or operation), technical sophistication, and life expectancy should be developed as a basis for establishing the periods of time after which general reporting may be substituted for detailed reporting. Detailed reporting is defined as the collection and transmittal of all the data elements specified. General reporting is defined as the collection and transmittal of only a selected group of the specified data elements; basic failure reports, periodic operating-time, and other data necessary to compute equipment reliability and availability would be submitted, while elements concerned with environment, symptoms, effect on equipment, detailed maintenance times, and others would not be collected.

The standard should include a collection procedure, based on equipment classification, similar to the following:

- (a) During the research and development phase and the design and preproduction phase, detailed data reporting will be required on a continuing basis.
- (b) Detailed reporting for a new or a newly modified operational equipment will be conducted for a period based on the equipment classification or until the equipment stabilizes. General reporting requirements will then continue for a period of six to twelve months, depending on the equipments' classification.
- (c) On a yearly or bi-yearly cycle, depending on the equipment classification, detailed reporting will be resumed for a short period.

This selective reporting procedure would provide sufficient information to monitor equipment effectiveness and wear-out trends, reduce the cost of operating the data-feedback system and reduce the reporting burden.

- (5) The collection procedure included in recommendation 4 might be modified (with some risk to accurate decision making) by requiring that the periodic shift to detailed reporting (item C in the procedure) be made on only a selected sample of equipments; sampling would be based on the equipment classifications.
- (6) A tabular form for data reporting should be developed for use in the operation phase. The form's design should be based on the effective use of electronic data processing machines and computers as to relieve Fleet and aviation personnel of the task of performing computations. Additionally, the form should provide for reporting of equipment operating time on a monthly basis.

Table S-2 shows the items that should be requested on the form. Each item's general location on the form is shown, but no attempt has been made to establish an effective layout or design.

- (7) Part-replacement data should be reported at the intermediate, tender, shop, and depot maintenance levels. To support Navy cost-effectiveness evaluations, the following minimum information is required:
 - (a) Maintenance man-hours at the assembly or subassembly level
 - (b) EIC and serial number
 - (c) Part replacement identification, including LDA, part number, and reference designation or circuit symbol identification
 - (d) How malfunctioned for failed parts
 - (e) Number and identification of replaced parts
 - (f) Assembly or subassembly performance level upon receipt at the maintenance activity
 - (g) Secondary failure identification (if applicable)
 - (h) Test and check-out performance after repair
 - (i) Date failed equipment received
 - (j) Date equipment repair completed

TABLE S-2

INFORMATION CONTENT FOR FAILURE REPORT FORM

- 1. Reporting Activity
- 2. Date of Report Submittal
- 3. Equipment-Identification Code [EIC] (See Note 1)
- 4. How Malfunctioned Code
- 5. Symptom Code
- 6. Effect Code
- 7. Operating Time at Failure
- 8. Date and Clock Hour of Malfunction

- 9. Failure-Discovered Code
- 10. Failure-Verified Code
- 12. Replacement EIC (See Note 2)
- 13. Environment Code
- 14. Cause of Malfunction (Code or Narrative)
- 15. Operating or Performance-Level Code

MAINTENANCE DATA:

MILITERATOR DA	Start	Stop	Type of Maintenance		
17. Tech. Rate	21. Date & Clock Hour	25. Date & Clock Hour	29. Action Code		
18. Tech. Rate	22. Date & Clock Hour	26. Date & Clock Hour	30. Action Code		
19. Tech. Rate	23. Date & Clock Hour	27. Date & Clock Hour	31. Action Code		
20. Tech. Rate	24. Date & Clock Hour	28. Date & Clock Hour	32. Action Code		

- Note 1: This code starts with the system identification and continues with the identifications for assembly, component, LDA, part, serial number, and reference designator or circuit symbol. Each level of maintenance completes the code as far as its information allows.
- Note 2: Serial numbers only unless EIC is changed.

3.2 Recommendations for the Data Feedback System

During the study, it was observed that certain additional functions will be required to properly implement the recommendations made for reporting reliability and maintainability data elements. The following recommendations result from these observations:

- (1) Guidance manuals should be developed and training programs conducted in two areas, as follows:
 - (a) Management use of reliability and maintainability data outputs as decision factors equal in importance to cost, schedule, manpower, and equipment performance
 - (b) Data collection by technicians and maintenance personnel

The latter training should be conducted either as part of technical rating requirements or in the form of courses for proficiency increases.

- (2) The Navy should prepare a guide that standardizes data-element terms and definitions for the MDCS (Ships) and MDCS (Aviation) manuals and clarifies the relationships between the data elements in continuing Navy data systems, expiring Navy data systems, data banks, other military data systems such as AFM-66-1 and TAERS, and manufacturer's data systems. The guide would assist analysts, data processors, and technical personnel in applying all the available data.
- (3) Computer programs should be developed to provide summary outputs rather than simple lists of information from failure reports. The programs should be designed to allow inclusion of data collected during each of the equipment's life-cycle phases. They should have the following capabilities:
 - (a) To automatically retain equipment-identification (bookkeeping) data such as manufacturer, manufacturer's model number, design-change numbers, dates of incorporation of design changes, contract numbers, etc. Such a memory capability will allow many data-elements to be reported only once.
 - (b) To compute MTBF, MTTR, equipment availability, and the associated summary data required for percentage or trend-change analysis
 - (c) To extract computed data by as a minimum reporting activity, equipment identification, or failed part identification.
- (4) Data generated from other Navy sources, such as CASREPS and OPTEVFOR, should be programmed into the MDCS central data-processing system.



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1. INTRODUCTION

This report describes the results of a study whose primary objectives were as follows:

- (1) To describe the potential use of a comprehensive reliability and maintainability data-feedback system by Navy management personnel
- (2) To identify the data-elements that must be supplied by the Fleet,
 Naval Air Stations, manufacturers, laboratories, and test facilities
 for use in a comprehensive reliability and maintainability datafeedback system for Naval weapons systems

The data-feedback system was to provide the information required for effective measurement, problem definition, evaluation, prediction, and management of existing or future Naval equipments by generating the following specific items:

- (1) Reliability and maintainability indexes in terms of mean time between failure (MTBF), probability of mission success, mean time to repair (MTTR), and system availability
- (2) Failure rates of parts and assemblies
- (3) Data for use in isolating design, support, and maintenance deficiencies and providing a basis for initiating appropriate corrective actions
- (4) Data for use in assessing equipment performance, design-modification needs, and compliance with contractual requirements
- (5) Data for conversion to cost information

The following contraints were to be recognized:

- (1) The system must provide reliability and maintainability outputs that are useful to military, industrial, and design-engineering users.
- (2) The outputs must be in sufficient detail to offer effective guidance in establishing the requirements of current and future equipments and systems.
- (3) The system must minimize the possibility of duplicate reporting.
- (4) The system must accept data inputs from Fleet, Naval Aviation, manufacturer, laboratory, and test-facility operations.
- (5) The system must fulfill the needs of naval support functions, and sea and air operations.
- (6) Inputs to the system must be collected from equipment at the assembly, subassembly, component, and part levels.
- (7) Inputs to the system must be justified on the basis of need and the methods and techniques to be used in evaluating system effectiveness.

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2. MANAGEMENT USE OF RELIABILITY AND MAINTAINABILITY DATA

Adequate system reliability and maintainability characteristics are essential to achieving satisfactory mission effectiveness of Navy weapons systems. These supporting characteristics provide measureable monitoring parameters equal in importance to cost, schedule, and design performance. Therefore, they deserve careful management consideration during decision-making and program-monitoring activities. SECNAV Instruction 3900.36 dated 27 January 1966 delineates policy for the reliability of Naval material and assigns the management responsibilities during the various phases of the material life cycle. Adequate data must be collected and made available to the Navy managers and Fleet Commanders if they are to be able to comply with this instruction.

The effectiveness of a data-feedback system may be gauged by its ability to supply answers to questions such as the following:

- (1) Is the malfunction or deficiency the result of inadequacies in maintenance, design, workmanship, material or operating procedures?
- (2) Does the failure rate exceed the pre-established control limits?
- (3) What is the probability of mission success?
- (4) What are the operating hours at the time of failure?
- (5) What is the mean time to failure?
- (6) What failures are occurring on a specific class of ship or type of aircraft, in a certain geographical environment, at a particular base, etc.?
- (7) Can the failure be attributed to environmental conditions?
- (8) What is the ground or in-flight abort rate?
- (9) Has a given component or system failed excessively in other applications?
- (10) Is the system or support equipment being operated within design specification limits?
- (11) What system, subsystem, component, or parts are contributing to the highest number of maintenance actions and requiring the highest number of man-hours for repairs?
- (12) What is the mean time to repair?

- (13) Can the material-control spares support the maintenance effort without delaying men or equipment? Does the failure require tender support, intermediate support, or depot support?
- (14) What is the expected downtime or loss of availability for certain failures?
- (15) Does maintenance of the system require special skills?
- (16) How many technicians and of what classes are needed for efficient maintenance of the system?
- (17) In what other functional modes can the system operate under degraded conditions of operation?
- (18) What design modifications should be proposed?
- (19) Are the maintenance actions on a particular system increasing in frequency?

These questions concern manpower, costs, support equipment, equipment capabilities: the answers, which would directly affect management decisions, are not being provided by the current data-collection systems. For example, outputs from the current MDCS are usually tabulated print-outs of the data submitted on the report forms. This output does not lend itself to management use because of the tedious computations required to obtain suitable information from it. Again, although the existing Navy MDCS does provide for the collection of certain data elements required for reliability and maintainability analyses, it does not collect them in sufficient detail.

The following sections discuss some management tools provided by reliability and maintainability data during the three phases of an equipment's life cycle: the research and development phase, the design and preproduction phase, and the operation phase.

2.1 Use of Data During Research and Development

Some of the more important management applications of reliability and maintainability data during research and development are discussed in the following paragraphs.

2.1.1 Compliance with Requirements

Prediction of the proposed equipment's reliability and maintainability informs management of the design's ability to achieve requirements established in the ADO's, TSOR's and SOR's. Data for these predictions are usually obtained from the following sources:

- (1) MIL-HDBK-217A
- (2) MIL-STD-756A
- (3) FARADA/IDEP

- (4) University of Pennsylvania's Monitor Data System
- (5) Manufacturers and laboratories

This prediction assumes a "best design" and should be equal to or better than the requirements. Predicted MTBF's below the equipment's requirements warrant immediate management attention and action. Failure to achieve predictions equal to the requirements often results in later penalties in cost, schedule, or effectiveness because the reliability of the end product seldom exceeds the best prediction.

2.1.2 Test Requirements

The reliability prediction for the design selected for development provides technical guidance for planning the reliability testing of the models. The test plan and its subsequent implementation again affect costs and schedules. The results of the actual tests will provide the manager with the first measured assessment of the equipment.

2.1.3 Specification Development

The results of the initial reliability prediction provide valuable inputs to the preparation of the equipment specifications. With such inputs, the specification will accurately describe achievable requirements for the equipment. This in turn results in more satisfactorily negotiated and administered contracts; subsequent trade-offs in performance, reliability, maintainability, costs, schedules, and support requirements can be more equitably evaluated and judged.

2.2 Use of Data During Design and Preproduction

Some management applications of reliability and maintainability data during design and preproduction are discussed in the following paragraphs.

2.2.1 Evaluation of Contract Progress

Manufacturer and test-facility reliability data can supply one of the best progress-evaluation parameters available to Navy managers. Most large manufacturers complying with quality specifications are adept at collecting data. This is particularly true for the test facilities. With little additional effort, valuable reliability data can be obtained, providing the Navy program manager gives careful thought to specifying the data required. For example, the results of monitoring the time schedule for completing engineering-design testing of breadboard equipment are often as valuable as are the test data themselves. Predictions of the equipment reliability, based on the failure rates of the parts selected for the production equipment, are as important as the initial reliability prediction; reliability data obtained from bench and environmental tests on the parts in their assembled configuration generate the most important information for contract progress evaluation. Failures, operating time at failure, total accumulated time, number of parts replaced or repaired, maintenance man-hours, cause of failure, accurate identification of the equipment, and the environment associated with the test can all be used to monitor the equipment's progress and to ensure that problems are properly corrected.

Computerized calculations of the reliability and maintainability data, correlated with equipment identification and design changes and compared to program schedules and costs, will provide the necessary information for progress evaluation of the contractual commitments. This data will also assist the Navy manager in identifying uncorrected failures and aid in establishing adequate spare-part provisioning.

2.2.2 Other Uses

Reliability and maintainability data can be applied by the Navy manager in performing the following tasks:

- (1) Evaluation of Test Results
- (2) Determining Acceptance Criteria
- (3) Establishing Training Requirements
- (4) Developing Maintenance Policies
- (5) Predicting Operational-Use Costs
- (6) Product Improvement Planning
- (7) Manufacturer Evaluation

2.3 Use of Data During Operation

In the final analysis, the true evaluation of an equipment's effectiveness is in the operational environment. In addition, the data produced during Naval operations can be used to evaluate the reliability and maintainability predictions, analyses, and test measurements obtained during the previous phases. This completed cycle accrues to the benefit of the next system acquired. Some specific uses of the data for future system acquisition are as follows:

- (1) Development of realistic equipment specifications and requirements
- (2) Improvement of logistic planning and provisioning
- (3) Improvement of shipboard and Naval Air Station repair parts allocations
- (4) Reduction of operating costs
- (5) Reduction of periods of reporting on operational equipments

The collected data can be used by management for more immediate results in the same manner as the data obtained during the design and preproduction phase.*

A data-feedback system at the operations level must necessarily limit its objective to general problem identification and cannot replace the requirement for special reporting to identify and correct specific problems. However, general problem identification significantly reduces the time period required to isolate specific

^{*}Case studies are presented in Appendix A to illustrate the need for and use of operations data in decision making and problem resolution.

problems and would provide a forewarning of an increase in occurrences of CASREPS. Such advanced notice would allow the technical systems managers to speed corrective action and possibly correct the problem before it becomes critical. The current reporting system does not permit this.

Finally, the Fleet reliability and maintainability data would provide strategic and tactical management personnel with a more accurate evaluation of total Fleet readiness, capability, and probability of success.

2.4 Application of Statistical Computations

Many of the outputs from a data-feedback system must be converted to a useful form by statistical computations before being distributed to management personnel. Some aspects of these computations are presented in Appendix B. Much of this work can be performed by electronic-data-processing equipment.



3. REQUIREMENTS OF THE DATA-FEEDBACK SYSTEM

Requirements for reliability and maintainability data reporting by the Fleet, Naval Air Stations, manufacturers, laboratories, and test facilities were established during the study in reference to the three phases in an equipment's life cycle. Manufacturers and laboratories were considered to be the major contributors of data during Phase 1 (research and development); test facilities and manufacturers during Phase 2 (design and preproduction); and the Fleet, Naval Air Station, shipyards, and depots, supported by some manufacturer reporting, during Phase 3 (operation).

Determination of the data elements required to fulfill management's needs was based on information obtained as follows:

- (1) Extraction of appropriate information from publications of private reliability-research organizations
- (2) Reference to applicable military, manufacturer, and other documentation
- (3) Discussions with representatives of various Navy agencies concerned with the use, collection, and processing of reliability and maintainability data.

This review and survey work, discussed in more detail in Section 4, resulted in the compilation of a comprehensive tabulation of reliability and maintainability data elements being collected by military and civilian activities. This tabulation was used as a basic information source during the couse of the study and is presented as such in Appendix C. It was observed that many of the data-elements required for effective reliability and maintainability analysis are being collected somewhere, but that no single system collects them all. Confusion is added by the inconsistencies that abound in data-element names and definitions.

3.1 Data-Element Collection Requirements

Table 1 lists the data elements that the sub-working group recommends should be collected during the life cycle of an equipment. Identification of the phase during which each element should be collected, a definition of each data element, and the major justification for collecting each data element are included. The table is arranged in three classifications as follows:

- (1) <u>Bookkeeping Elements</u> These identify equipments and sources of data, and provide other information necessary for accurate retrieval and correlation.
- (2) <u>Time, Cycle, and Date Elements</u> All time-related data elements are included in this classification regardless of their eventual application.

TABLE 1 RECOMMENDED DATA-ELEMENT REQUIREMENTS FOR RELIABILITY AND MAINTAINABILITY DATA-FEEDBACK SYSTEM Life-Cycle Phase* Ma.1or Justification Definition 2 Bookkeeping Identification of the To identify the location of the equipment when the event a source occurred. Equipment Identification Code Number (EIC), or Federal Stock Number (FSN) or Work Unit Code (WUC) The equipment identifi-cation code number from To provide equipment or part identification catalog To maintain record of malfunctions by equipment identification Identification of the equipment at the highest assembly level Number for the Equipment Manufacturer's model number for the equipment To identify equipment or system by model number Serial Number of Equipment Manufacturer's serial number assigned to the To maintain record of malfunctions by equipment serial equipment Equipment Manufacturer's Name or Code Identification of manufacturer of equipment To monitor manufacturer's performance Identification of contract under which the equipment was produced To assist in monitoring contractor compliance with equipment specifications and warranties Name of Failed Assembly To maintain record of malfunctions by assembly designation Identification of the assembly in which the malfunction occurred Manufacturer of Failed Identification of To monitor manufacturer's manufacturer of assembly in which failure performance and identify problems occurred Drawing Number or Federal Stock Number of Failed Manufacturer's drawing number or FSN of assem-bly in which failure To identify the particular assembly design

Identification of the failed part

Manufacturer's Part number or failed stock number for the failed

Manufacturer's serial number of the failed

manufacturer of failed

Manufacturer's drawing

reference, circuit symbol, or other identi-fication of the appli-cation of the failed

Identification of manu-facturer of replacement

Identification of

part

part

part

part

(////)(///)(///)

Phase 1 - Research and Development Phase Phase 2 - Design and Preproduction Phase

Phase 3 - Operation Phase

Data Element

Reporting Activity

Name of Equipment

Contract Number

Assembly

Assembly

Name of Failed Part

for Failed Part

Serial Number of Failed Part (if applicable)

Manufacturer of Failed

Drawing Reference Desig-nator or Circuit Symbol of Failed Part

Manufacturer of Replace-

ment Part

Manufacturer's Part Number or Federal Stock Number

Manufacturer's Model

To maintain configuration control

To maintain a record of malfunctions by part identification

To identify the failure by part

To maintain record of malfunctions by part serial number

performance and identify problems

To monitor manufacturer's

To analyze application

			TABL	E 1 (continued)	
Data Element	Life-C	ycle 2	Phase 3	Definition	Major Justification
Serial Number (where applicable) of Replace-ment Part				Serial number of replace- ment part	To maintain configuration control
Technical Rating of Maintenance Personnel				Navy technical rating of personnel who performed the maintenance	To monitor the adequacy of technical-personnel assignments
Applicable Technical Manuals				Identification (including revision number) of manuals, drawings, instructions, etc. used by maintenance personnel	To monitor adequacy and availability of technical support documents
Name of Test Facility				Identification of the facility conducting the test if this is different from the reporting activity	To identify location of equipment when failure occurred
				Cycle, and Date	
Date of Report				Calendar date of report	To monitor efficiency of failure- reporting system
Date of Malfunction				Calendar date malfunc- tioned was observed	To monitor sequence of failure and to trace environmental conditions
Operating Time on the Specific Equipment when Malfunction Occurred				Operating Time on the Specific Equipment when Malfunction Occurred	To compute equipment failure distributions with time
Number of cycles, starts, landings etc. on the malfunctioning equipment when the malfunction occurred (if applicable)				Number of cycles, starts, landings etc. on the malfunctioning equipment when the malfunction occurred	To compute equipment failure distributions with cycles
Accumulated Operating Time on all equipments (Periodic Reporting)				Accumulated Operating time on all equipments	To compute failure rates
Accumulated cycles, starts landings etc. on all equipments. (Periodic Reporting)				Accumulated cycles, starts landings etc, on all equipments	To compute failure rates
Date Maintenance Started				Calendar date mainten- ance started	To compute equipment MTTR and availability
Date Maintenance Ended				Calendar date mainten- ance ended	To compute equipment MTTR and availability
Clock Time Maintenance Started				Time maintenance started	To compute equipment MTTR and availability
Clock Time Maintenance Ended				Time maintenance ended	To compute equipment MTTR and availability
Active Maintenance Man-Hours				Active repair time for preventive and corrective maintenance actions	To compute Maintenance Support Index of the equipment and cost o repair
Man-Hours to Diagnose Malfunction			<i>أ</i>	Total number of man-hours required to identify the functional problem area	To assess ease of problem identification
Man-Hours to Gain Access to Malfunctioned Part			<i>أاااا</i>	Total number of man-hours required to gain access to malfunctional part	To assess ease of physical access to the problem area
Man-Hours to Repair, Replace, or Adjust malfunctioned Part			† /////	Total number of man-hours required to repair, replace, or adjust the malfunctioned part	To assess ease of repair

			TABL	E 1 (continued)		
Data Element	Life-Cycle Phase			Definition	Major Justification	
				Pechnical Support		
Environment when Malfunc- tion Occurred				Identification of natural and functional environ-ment when equipment failed	To analyze the effect of environ- ment on reliability	
Equipment Operation at Time of Malfunction				Equipment operation when failure occurred. (Full load, flank speed, cruise, idle, static, energized, radiating, off, etc.	To analyze stresses present when failure occurred	
Effect of Malfunction on Equipment Operation				Description of equipment performance after failure occurred	To assess equipment capability in a degraded mode	
Symptoms of Malfunction				Description of abnormal manifestations at time of malfunction	To assist in problem identification and verification	
Malfunction Verified				Verification that the part failed	To ensure accuracy in relia- bility computations	
Cause of Malfunction				Comments or suggestions from the responsible technician	To assist in problem identifi- cation	
Condition of Failed Part (How Malfunctioned)				Description of failed part such as broken, bent, burned, etc.	To assist in problem identifi- cation	
Primary or Secondary Failure				Information on whether this was a primary failure or one caused by failure of another part	Required to evaluate failure cause, mode, to censor failures, and to assess failure effect	
Disposition of Replaced Fart				Description of what was done with the failed part after removal, such as repaired, returned to contractor, scrapped	To provide a record of final disposition for cost and failure analysis	
Is a Follow-Up Report Required?			/////	No, if repair has been completed; Yes, if repair has not been completed or if analysis of failed parts is to be performed	To alert analyst if additional maintenance or data is involved	
Type of Test Being Conducted	/////			Name of test, with description and purpose	To identify the controlled operating conditions	
Number of Equipments Under Test				Total number of equipments of the same type under the same test	To compute probability of success (total population required)	

(3) <u>Technical Support Elements</u> - These provide the technical information required for analysis and problem identification.

The requirements for reporting from shippards are based on a study performed by Code 1820, Philadelphia Naval Shippard. Documentation on the results of this study is presented, as received from Code 1820, in Appendix D; a listing of the proposed data-element requirements from shippards is included. Differences between these recommendations and those detailed in this report are associated with accounting and administration only.

3.2 Data-Element Collection Status

Findings and conclusions resulting from comparison of the data elements recommended for collection with the data elements currently being collected through Navy data systems, other military data systems, and manufacturer reporting systems will be discussed for the three life-cycle phases in turn.

3.2.1 Research and Development Phase

3.2.1.1 Status

Table 2 presents a summary of the current availability and collection status of data elements that should be acquired during the equipment's research and development phase. The following notes amplify the information contained in the table:

- (1) FARADA and the University of Pennsylvania's Monitor Data System receive reliability inputs in summary form rather then as data elements. However, the content of the data does not permit the computation of failure distributions.
- (2) There are no provisions under FARADA for collecting maintenance data.
- (3) Collection of reliability and maintainability data has been a secondary objective of the University of Pennsylvania's Monitor Data System.

 This situation is expected to be changed but it is not known when.
- (4) Computed values of MTBF and MTTR are submitted to the University of Pennsylvania's Monitor Data System, but the submitting activity itself must perform the computation.
- (5) The MEARS System (WR-30) is primarily a program-management and administrative-control system for monitoring compliance with maintain-ability and reliability contractual requirements. Emphasis is placed on maintainability data.
- (6) Contractors normally collect the data elements that are necessary for reliability and maintainability analyses, but they are not always required to report the results.

TABLE 2

STATUS OF DATA-ELEMENT FEEDBACK - RESEARCH AND DEVELOPMENT PHASE -

	Collection Status*						
Data Element	FARADA	University of Pennsylvania	MEARS	Manufacturers			
Bookke	eping						
Reporting Activity	х	Х	х	х			
Name of Equipment	х	Х	Х	х			
Manufacturer's Model Number for the Equipment	0	0	х	х			
Serial Number of Equipment	N	N	0	х			
Equipment Manufacturer's Name or Code	0	0	Х	0			
Contract Number	0	Х	Х	Х			
Name of Failed Part	Х	х	0	Х			
Manufacturer's Part Number or Federal Stock Number for Failed Part	0	0	х	х			
Serial Number of Failed Part (if applicable)	0	0	0	х			
Manufacturer of Failed Part	0	Х	0	х			
Drawing Reference Designator or Circuit Symbol of Failed Part	0	х	х	0			
Manufacturer of Replacement Part	N	N	Х	Х			
Serial Number (where applicable) of Replacement Part	N	N	0	х			
Name of Test Facility	N	N	0	х			
Time, Cycle	e, and Da	te					
Date of Report	х	х	0	х			
Operating Time on the Specific Equipment when Malfunction Occurred	0	0	х	х			
Number of Cycles, Starts, Landings etc. on the malfunctioning equipment when the malfunction occurred (if applicable)	0	0	х	х			
Accumulated Operating Time on all Equipments (Periodic Reporting)	х	0	х	х			
Accumulated Cycles, Starts, Landings etc. on all Equipments. (Periodic Reporting)	N	N	N	0			

X - Currently being collected

*See Appendix E for reference sources

O - Available but not being collected

N - Not available or not applicable

TABLE 2 (continued)							
	Collection Status*						
Data Element	FARADA	University of Pennsylvania	MEARS	Manufacturers			
Technical Support							
Environment when Malfunction Occurred	N	N	0	0			
Equipment Operation at Time of Malfunction	х	0	х	0			
Effect of Malfunction on Equipment Operation	N	0	х	0			
Symptoms of Malfunction	0	0	0	Х			
Malfunction Verified	х	N	0	Х			
Cause of Malfunction	0	0	Х	х			
Condition of Failed Part (How Malfunctioned)	х	N	0	х			
Primary or Secondary Failure	N	N	0	х			
Type of Test Being Conducted	х	0	0	0			

* See Appendix E for reference sources.

X - Currently being collected

O - Available but not being collected

N - Not available or not applicable

3.2.1.2 Conclusions

Conclusions that are applicable to data-element collection in the research and development phase of an equipment's life cycle are as follows:

- (1) In general, more data elements are collected by manufacturers that can be assimilated by the three data systems currently in use by the Navy. The Navy has no consistent approach to data-element collection during the research and development phase. Policy in this matter is largely controlled by the cognizant Navy project manager and, to some extent, by the manufacturer. As a result, there is a wide variation in the quality and quantity of data elements collected and reported by the various research and development programs.
- (2) A reliability program conducted in compliance with MIL-STD-785 and SECNAVINST 3900.36 will supply information that is adequate for Navy management use in a particular project. However, these documents do not require that the information be passed on to external activities, such as Navy central data banks. Instructions for maintainability programs are even less comprehensive.
- (3) Neither FARADA nor the University of Pennsylvania's Monitor Data System specifies a computational procedure to be used when data are submitted in summary form, i.e., as MTBF or MTTR values.

3.2.2 Design and Preproduction Phase

3.2.2.1 Status

Table 3 presents a summary of the current availability and collection status of data-elements that should be acquired during an equipment's design and preproduction phase. The following notes amplify the information contained in the table:

- (1) The comments in Section 3.2.1.1 concerning the data-collection status in the research and development phase are also applicable to the design and preproduction phase.
- (2) It is apparent that better reliability and maintainability data are available during design and preproduction than are previously available.
- (3) OPTEVFOR has a comprehensive reliability and maintainability program for the assessment of preproduction equipments prior to approval for Navy operational use. However, there is no requirement for submittal of this data to Navy data banks.

3.2.2.2 Conclusions

Conclusions that are applicable to data-element collection in the design and preproduction phase of an equipment's life cycle are as follows:

TABLE 3

STATUS OF DATA-ELEMENT FEEDBACK - DESIGN AND PREPRODUCTION PHASE -

- DESIGN 7	AND PREPR	ODUCTION	PHASE -		
		Col	lection Status	*	
Data Element	OPTEV- FOR	FARADA	University of Pennsylvania	MEARS	Manufacturers
	Bookke	eping			
Reporting Activity	х	х	х	Х	х
Equipment Identification Code Number (EIC), or Federal Stock Number (FSN), or Work Unit Code (WUC)	х	х	х	х	х
Name of Equipment	х	х	х	Х	х
Manufacturer's Model Number for the Equipment	х	0	0	х	х
Serial Number of Equipment	Х	N	N	0	х
Equipment Manufacturer's Name or Code	0	0	0	х	0
Contract Number	х	0	х	х	х
Name of Failed Assembly	0	N	х	Х	Х
Manufacturer of Failed Assembly	0	0	0	0	х
Drawing Number or Federal Stock Number of Failed Assembly	0	0	х	х	х
Name of Failed Part	х	х	х	0	х
Manufacturer's Part Number or Federal Stock Number for Failed Part	0	0	0	х	х
Serial Number of Failed Part (if applicable)	х	0	0	0	х
Manufacturer of Failed Part	0	0	х	0	х
Drawing Reference Designator or Circuit Symbol of Failed Part	х	0	х	х	0
Manufacturer of Replacement Part	0	N	N	Х	Х
Serial Number (where applicable) of Replacement Part	0	N	N	0	х
Name of Test Facility	0	N	N	0	х
Ti	me, Cycle	, and Da	te		
	T				
Date of Report	X	Х	Х	0	X
Date of Malfunction	Х	0	0	0	Х
Operating Time on the Specific Equipment when Malfunction Occurred	х	0	0	х	х
X - Currently being collected		*	See Appendix E	for re	ference

O - Available but not being collected

N - Not available or not applicable

*See Appendix E for reference sources

TAI	DLE 3 (c	ontinued)		
Data Element	Collection Status*				
	OPTEV- FOR	FARADA	University of Pennsylvania	MEARS	Manufacturers
Number of Cycles, Starts, Landings, etc. on the Malfunctioning Equipment when the Malfunction occurred (if applicable)	0	0	0	х	х
Accumulated Operating Time on all Equipments (Periodic Reporting)	х	х	0	х	х
Accumulated Cycles, Starts, Land- ings, etc. on all Equipments. (Periodic Reporting)	0	N	N	N	0
Date Maintenance Started	х	0	х	0	0
Date Maintenance Ended	Х	0	0	0	0
Clock Time Maintenance Started	Х	0	0	0	0
Clock Time Maintenance Ended	х	0	0	0	0
Active Maintenance Man-Hours	х	0	0	Х	0
Man-Hours to Diagnose Malfunction	0	N	N	. 0	х
Man-Hours to Gain Access to Malfunctioned Part	х	0	0	0	0
Man-Hours to Repair, Replace, or Adjust Malfunctioned Part	х	N	N	х	0
Te	echn i cal	Support			
Environment when Malfunction Occurred	х	N	N	0	0
Equipment Operation at Time of Malfunction	х	х	0	х	0
Effect of Malfunction on Equip- ment Operation	х	N	0	х	0
Symptoms of Malfunction	0	0	0	0	х
Malfunction Verified	0	х	N	0	х
Cause of Malfunction	Х	0	0	х	Х
Condition of Failed Part (How Malfunctioned)	х	х	N	0	х
Primary or Secondary Failure	х	N	N	0	х
Disposition of Replaced Part	0	N	N	0	х
	0	0	0	0	0
Is a Follow-up Report Required?					
Is a Follow-up Report Required? Type of Test Being Conducted	х	х	0	0	0

X - Currently being collected

^{*}See Appendix E for reference sources

O - Available but not being collected

N - Not available or not applicable

- (1) The conclusions concerning data-element collection in the research and development phase (see Section 3.2.1.2) are also applicable to the design and preproduction phase.
- (2) Although the design and preproduction phase of an equipment's life cycle is capable of generating the most accurately monitored and detailed data, the current procedure for collecting these data is inadequate. Manufacturers, laboratories, and test facilities have no consistent instruction for submitting their test data to Navy data banks.
- (3) The following data elements are currently requested by certain Navy data banks (identified in parentheses) but are not included on the contractors' report forms reviewed during this task:
 - (a) Drawing reference designation or circuit symbol (MEARS)
 - (b) Type of test being conducted (FARADA)
 - (c) Number of equipments under test (FARADA)
 - (d) Environment when malfunction occurred (FARADA)
 - (e) Equipment operation at time of malfunction (FARADA)

3.2.3 Operation Phase

3.2.3.1 Status

Table 4 presents a summary of the current availability and collection status of data elements that should be acquired during the equipment's operation phase. The table indicates that a large amount of data is being collected, but that many of the most useful data are omitted; for example, the following critical items of information are not always collected:

- (1) Identification at the part level of the equipment on which maintenance is performed*
- (2) Periodic reports of system operating times*
- (3) Date of malfunction occurrence
- (4) Operating characteristics*
- (5) Type of operation when failure occurred*
- (6) Identification of manufacturer*
- (7) Maintenance man-hours spent in active repair*
- (8) Breakdown of repair-activity man-hours
- (9) Date maintenance completed*
- (10) System downtime in calendar hours
- (11) System operating time at malfunction*
- (12) Technician's rate and specialty

^{*}Collected for MDCS (Aviation), not collected for MDCS (Ships).

TABLE 4

STATUS OF DATA-ELEMENT FEEDBACK - OPERATION PHASE -

			Collecti	on Status*		
Data Element	MDCS	(3M)			Air Force	Army
	Ships	Aviation	CasReps	Manufacturers	AFM-66-1	TAER
		Bookkeepin				
Reporting Activity	x	x	x	x	x	х
Equipment Identification Code Number (EIC), or Federal Stock Number (FSN) or Work Unit Code (WUC)	х	х	х	N	х	х
Name of Equipment	х	х	х	х	х	х
Manufacturer's Model Number for the Equipment	0	х	N	х	0	х
Serial Number of Equipment	х	х	N	х	x	х
Equipment Manufacturer's Name or Code	0	х	N	0	0	0
Name of Failed Assembly	х	х	0	х	0	0
Manufacturer of Failed Assembly	0	0	N	х	0	0
Drawing Number or Federal Stock Number of Failed Assembly	0	х	х	х	0	х
Name of Failed Part	х	0	х	х	0	Х
Manufa er's Part Number or Federal Stock amber for Failed Part	0	х	0	x	0	0
Serial Number of Failed Part (if applicable)	0	х	N	0	0	0
Manufacturer of Failed Part	0	х	N	х	0	х
Drawing Reference Designator or Circuit Symbol of Failed Part	0	0	N	0	0	х
Manufacturer of Replacement Part	0	х	N	x	0	0
Serial Number (where applicable) of Replacement Part	0	х	N	х	x	0
Technicians Rating of Maintenance Personnel	0	0	N	N	0	х
Applicable Technical Manuals	0	0	N	N	0	0
		e, and Dat	***************************************			
Date of Report	х	х	х	х	x	х
Date of Malfunction	0	0	х	х	0	0
Operating Time on the Specific Equip- ment when Malfunction Occurred	0	х	0	х	x	0
Number of Cycles, Starts, Landings etc. on the Malfunctioning Equipment when the Malfunction Occurred (if applicable)	. 0	х	0	х	x	0
Accumulated Operating Time on all Equipments (Periodic Reporting)	0	0	N	x	x	0
Accumulated Cycles, Starts, Landings, etc. on all Equipments. (Periodic Reporting)	0	0	N	0	0	0

X - Currently being collected

O - Available but not being collected

N - Not available or not applicable

*See Appendix E for reference sources

I	ABLE 4 (c	ontinued)				
			Collect	ion Status*		
Data Element	MDCS	(3M)			Air Force	Army
	Ships	Aviation	CasReps	Manufacturers	AFM-66-1	TAERS
Date Maintenance Started	0	х	N	0	х	х
Date Maintenance Ended	х	х	N	0	0	0
Clock Time Maintenance Started	0	х	N	0	х	х
Clock Time Maintenance Ended	0	х	N	0	0	0
Active Maintenance Man-Hours	0	х	N	0	х	0
Man-Hours to Diagnose Malfunction	0	0	N	0	0	0
Man-Hours to Gain Access to Malfunc- tioned Part	0	0	N	0	0	0
Man-Hours to Repair, Replace, or Adjust Malfunctioned Part	0	0	N	0	0	х
	Technica	l Support				
Environment when Malfunction Occurred	0	0	0	0	0	Х
Equipment Operation at Time of Malfunction	0	0	0	0	0	0
Effect of Malfunction on Equipment Operation	х	х	х	0	0	х
Symptoms of Malfunction	0	х	N	х	0	0
Malfunction Verified	0	0	х	х	0	0
Condition of Failed Part (How Malfunctioned)	х	х	0	х	х	х
Dispostion of Replaced Part	0	х	N	х	0	Х
Is a Follow-Report Required?	0	0	N	0	0	0

X - Currently being collected

*See Appendix E for reference sources

O - Available but not being collected

N - Not available or not applicable

To obtain a measure of the ability of the MDCS to collect more comprehensive data, the reporting of nine additional data elements was recently required on a trial basis. All the additional elements can be collected during the standard active-maintenance cycle, as can all the operation-phase elements recommended in Table 1. The nine additional data-elements are identified as follows:

- (1) Equipment operating time
- (2) Part failure modes
- (3) Part failure cause
- (4) Effect of failure on operational status
- (5) Equipment downtime
- (6) Failed part source (manufacturer)
- (7) Serial number of failed assembly, modules, and LDA
- (8) Active repair time, including calendar time and man-hours
- (9) Rates and specialties of maintenance technicians

The comprehensive tabulation of data elements currently being collected (Appendix C) provides a source for comparison of the various military data systems in use at the operations level. For example, the bookkeeping data-element requirements of the MDCS (Ships) (including the nine trial data elements and the expiring BuWeps Form 13070/3) appear to be comparable to the requirements of Air Force AFM-66-1. In the Time, Cycle, and Date category, the ARMMS and MEARS reporting supplies many of the inputs for reliability and maintainability analysis, but these systems do not provide Time, Cycle and Date information to the extent collected by the AFTO 210, 211, and 212 forms of AFM-66-1. The various military systems appear to be collecting operational technical support data at an approximately equal level of quality and quantity. However, all the systems fail to collect environmental data for the time of equipment malfunction. This is a serious deficiency, since such information is important in problem identification and in the assessment of equipment effectiveness.

3.2.3.2 Conclusions

- (1) The current MDCS (Ships and Aviation), emphasizes the collection of accounting, manpower, and equipment-support data, which do not fulfill the needs of Navy Fleet, Aviation, or project-office management.
- (2) Data-element reporting in compliance with the intent of SECNAV Instruction 3900.36 has not been implemented and consequently technical offices under the Ships Systems Commands cannot comply with their assigned responsibilities.
- (3) Electronic computer programs capable of producing calculated reliability, maintainability, and availability measures of operational equipments are not being effectively used with the existing MDCS (Ships) input data.

- (4) A general incompatibility of nomenclatures and definitions for data elements exists between MDCS (Ships), MDCS (Aviation), and other Navy operational data-reporting systems, making correlation of data on similar equipments very difficult and time consuming.
- (5) Reliability and maintainability data reporting is minimal at the tender and intermediate maintenance levels and nonexistent at the depot and shippard maintenance levels.
- (6) There are no centralized provisions for correlating MDCS data with data obtained during previous equipment life-cycle phases.

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4. DOCUMENTATION

4.1 General

Most of the documentation on this investigation consists of trip reports and reports of informal discussions. These are summarized below. Some eighty documents that were received in the course of the study are listed in Appendix E; descriptions of some of the important documents are included.

4.2 Visits and Interviews

This phase of the study was concerned with the collection of procedures and sample forms, and review of the numerous data-documentation systems currently being used by Naval activities. Visits to selected agencies that are using or processing maintenance data and interviews with cognizant personnel were arranged. A brief account of the information obtained at each of the agencies visited follows; examples or facsimilies of the data forms collected are assembled in Appendix F.

4.2.1 Assurance Engineering Field Facility, Philadelphia, Pennsylvania

This activity neither receives data nor generates data summaries. However, it has been assigned the tasks of establishing data-element and documentation requirements for depot-level maintenance reporting for shipyards and test laboratories under the MDCS system. Sample copies of the data reporting forms recommended for use under this program were obtained.

4.2.2 Maintenance Support Office, Mechanicsburg, Pennsylvania

This activity supplies data accumulation, processing, and analysis services to operational and technical Naval commands. The input data elements are derived from the MDCS system covering both surface and aviation activities.

MSO is in the formative stage and much of the work is being performed by other military and contractor activities. Data-product summaries in standard format are presently being developed and produced as requested by Fleet and technical-design activities.

It is anticipated that all Naval maintenance-data collection and analysis will eventually be processed through this activity as the central maintenance-data processing activity for the U. S. Navy.

4.2.3 David Taylor Model Basin, Washington, D. C.

This activity indicated that it acts only as a data storage bank and retrieval facility, preparing data product summaries from the BuShips 10550-1 and 10550-14 data bank as requested by BuShips and Electronics Maintenance Engineering Center, Norfolk, Virginia (ECMR). Key punched cards are received from EMEC NorVA and the data are placed in the data bank. These data are punched by EMEC from NAVShips 10550-1 and 10550-14 data. Currently DTMB can provide a total of 15 separate data-product summaries from BuShips 10550 data.

4.2.4 Electronic Maintenance Engineering Center, Norfolk, Virginia

The data acquisition and analysis group at this activity receives data-element inputs from Naval activities that have not been included in the MDCS system. This data is punched on IBM cards which are forwarded to DTMB for processing and storage in the data bank. Data product summaries processed by DTMB are then analyzed by EMEC personnel in the course of reliability, and maintainability-improvement programs for equipments for which they are assigned responsibility.

At the time of this study, EMEC was attempting to use MDCS data for the first time in recent months; the first group of data was received from ComCruDesLant, Newport, R. I. on 29 March 1966. As the remaining Naval activities are included in the MDCS program, it is expected that EMEC NorVa will begin to use the data-product summaries from MSO Mechanicsburg, Pa. as well as those from ComCruDesLant.

4.2.5 Fleet Work Study Group (FWSG), Norfolk, Virginia

FWGS does not collect or process data. Its function in the MDCS system is to develop and design methods and procedures for obtaining required maintenance data with minimum interference to other duties of Fleet personnel.

FWSG is in the process of establishing procedures and techniques for collecting nine new data elements resulting from conferences at CNM during March 1966. These data elements are required for improved reliability and maintainability determinations.

4.2.6 U.S. Naval Boiler and Turbine Laboratory, Philadelphia, Pennsylvania

The Performance Analysis Branch of this activity is primarily involved with machinery and electrical equipment. They have no formalized data-element inputs and produce no product summaries. Its data are obtained from analysis of NavShips 3621 reporting forms. In addition MDCS data products and Casualty Reports (CASREPS) data are used to determine the causes of problem areas. In addition, special interview-documentation forms are sometimes used to make ship surveys of problem areas.

The Performance Analysis branch provides guidance to other sections of B & TL in the areas of reliability and maintainability.

4.2.7 Naval Applied Science Laboratory, Brooklyn, New York

Several visits were made to this activity to coordinate and obtain documentation for use under this contract. It does not collect any data or provide outputs.

4.2.8 BuWeps Fleet Readiness Representative Atlantic (BWFRRLANT), Norfolk, Virginia

Code 2520, BWFRRLANT has been assigned the task of integrating conventional ordnance equipment into the surface MDCS System. This task has just been started and progress to the date of the visit consisted of the establishment of a local guidance group and the transmittal of a message request to NWS Concord, California requesting delineation of the required data elements.

4.2.9 Patuxent Naval Air Station, Patuxent River, Maryland

The group developing the Automatic Reliability and Maintainability Measuring System (ARMMS) was visited to discuss the system and to determine the type of data elements under study.

The system has not yet been implemented, but will eventually augment the MDCS (Aviation) reporting system during the Bureau of Inspection and Surveys (BIS) trials. ARMMS may be used to verify contractor requirements on military equipments. The system will be maintenance-oriented, requiring reporting of all maintenance-action times from maintenance set-up through the end of the maintenance action. ARMMS is presently being modified and will be field tested on the CH-53 helicopter and A7A aircraft programs by the end of 1966.



RECOMMENDATIONS

The following recommendations cover requirements for achieving an integrated Navy data-feedback system that will provide Naval management personnel with adequate information in the areas of equipment reliability, maintainability, and availability. The recommendations are based on conclusions made by NAVLOGSIPS SWG 14.3 during its investigation of military and manufacturer data-collection systems.

5.1 Recommendations for Data-Element Reporting

The reliability and maintainability data-elements specified in Table 1 are the minimum required by Navy management personnel to perform their functional assignments. It is recommended that these reporting requirements be implemented as follows:

- (1) Navy Project Offices that have responsibility for prototype-equipment development should be instructed to collect from manufacturers, laboratories, and test facilities the data elements specified for collection during the research and development phase. These data should be transmitted to FARADA and the University of Pennsylvania's Monitor Data System.
- (2) COMOPTEVFOR and Navy Project Offices that have responsibility for evaluating preproduction equipments (including modifications to operational equipments) should be instructed to collect the data specified for collection during the design and preproduction phase. The data should be transmitted to the data banks.
- (3) A program plan that will result in a cost-effective data-feedback system for the operation phase should be developed and implemented. (The plan should incorporate the recommendations given later in this section.) In the interim, data collection in the operation phase should continue with the following trial elements that have been added to the MDCS (Ships).
 - · Equipment operating time
 - Part failure modes
 - · Part failure cause
 - · Effect of failure on operational status
 - · Equipment downtime
 - Failed part source (manufacturer)

- · Serial number of failed assembly, modules, and LDA
- · Active repair time, including calendar time and man-hours
- · Rates and specialties of maintenance technicians
- (4) A military standard which classifies equipments by complexity, sensitivity (to handling, maintenance, or operation), technical sophistication, and life expectancy should be developed as a basis for establishing the periods of time after which general reporting may be substituted for detailed reporting. Detailed reporting is defined as the collection and transmittal of all the data elements specified. General reporting is defined as the collection and transmittal of only a selected group of the specified data elements; basic failure reports, periodic operating-time, and other data necessary to compute equipment reliability and availability would be submitted, while elements concerned with environment, symptoms, effect on equipment, detailed maintenance times, and others would not be collected.

The standard should include a collection procedure, based on equipment classification, similar to the following:

- (a) During the research and development phase and the design and preproduction phase, detailed data reporting will be required on a continuing basis.
- (b) Detailed reporting for a new or a newly modified operational equipment will be conducted for a period based on the equipment's classification or until the equipment stabilizes. General reporting requirements will then continue for a period of six to twelve months, depending on the equipment's classification.
- (c) On a yearly or bi-yearly cycle, depending on the equipment's classification, detailed reporting will be resumed for a short period.

This selective reporting procedure would provide sufficient information to monitor equipment effectiveness and wear-out trends, reduce the cost of operating the data-feedback system, and reduce the reporting burden on operations personnel.

(5) The collection procedure included in recommendation 4 might be modified (with some risk to accurate decision making) by requiring that the periodic shift to detailed reporting (item C in the procedure) be made on only a selected sample of equipments; sampling would be based on the equipment classifications. (6) A tabulated form for data reporting should be developed for use in the operation phase. The form's design should be based on the effective use of electronic data-processing machines and computers so as to relieve Fleet and aviation personnel of the task of performing computations. Additionally, the form should provide for reporting of equipment operating time on a monthly basis.

Table 5 shows the items that should be requested on the form. Each item's general location on the form is shown, but no attempt has been made to establish an effective layout or design.

		TABLE 5			
		INFORMATION CONTENT FOR	FAILU	RE REPORT FORM	
1.	Reporting A	Activity	9.	Failure-Discovered	Code
2.	Date of Rep	oort Submittal	10.	Failure-Verified 0	ode
3.	Equipment-I (See Not	Identification Code ce 1)	11.	Disposition-of-Fai Code	led-Equipment
4.	How-Malfunc	ctioned Code	12.	Replacement EIC (S	See Note 2)
5.	Symptom Cod	le	13.	Environment Code	
6.	Effect Code		14.	Cause of Malfuncti	on (Code or
7.	Operating T	Time at Failure	15.	Operating or Perfo	rmance-Level
8.	Date and Cl Malfunct	lock Hour of tion		Code	
MAI	NTENANCE DAT	TA:			
		Start		Stop	Type of Maintenance
17.	Tech. Rate	21. Date & Clock Hour	25.	Date & Clock Hour	29. Action Code
18.	Tech. Rate	22. Date & Clock Hour	26.	Date & Clock Hour	30. Action Code
19.	Tech. Rate	23. Date & Clock Hour	27.	Date & Clock Hour	31. Action Code
20.	Tech. Rate	24. Date & Clock Hour	28.	Date & Clock Hour	32. Action Code
Note	identif referen	ode starts with the syste fications for assembly, once designator or circuites the code as far as it	compon t sym	ent, LDA, part, ser bol. Each level of	ial number, and
Note	2: Serial	numbers only unless EIC	is ch	anged.	

- (7) Part-replacement data should be reported at the intermediate, tender, shop, and depot maintenance levels. To support Navy cost-effectiveness evaluations, the following minimum information is required:
 - (a) Maintenance man-hours at the assembly or subassembly level
 - (b) EIC and serial number
 - (c) Part replacement identification, including LDA, part number, and reference designation or circuit symbol identification
 - (d) How malfunctioned for failed parts
 - (e) Number and identification of replaced parts
 - (f) Assembly or subassembly performance level upon receipt at the maintenance activity
 - (g) Secondary failure identification (if applicable)
 - (h) Test and check-out performance after repair
 - (i) Date failed equipment received
 - (j) Date equipment repair completed

5.2 Recommendations for the Data-Feedback System

During the study, it was observed that certain additional functions will be required to properly implement the recommendations made for reporting reliability and maintainability data elements. The following recommendations result from these observations:

- (1) Guidance manuals should be developed and training programs conducted in two areas, as follows:
 - (a) Management use of reliability and maintainability data outputs as decision factors equal in importance to cost, schedule, manpower, and equipment performance
 - (b) Data collection by technicians and maintenance personnel

The latter training should be conducted either as part of technical rating requirements or in the form of courses for proficiency increases.

(2) The Navy should prepare a guide that standardizes data-element terms and definitions for the MDCS (Ships) and MDCS (Aviation) manuals and clarifies the relationships between the data elements in continuing Navy data systems, expiring Navy data systems, data banks, other military data systems such as AFM-66-1 and TAERS, and manufacturer's data systems. The guide would assist analysts, data processors, and technical personnel in applying all the available data.

- (3) Computer programs should be developed to provide summary outputs rather than simple lists of information from failure reports. The programs should be designed to allow inclusion of data collected during each of the equipment's life-cycle phases. They should have the following capabilities:
 - (a) To automatically retain equipment-identification (bookkeeping) data such as manufacturer, manufacturer's model number, design-change numbers, dates of incorporation of design changes, contract numbers, etc. Such a memory capability will allow many data elements to be reported only once.
 - (b) To compute MTBF, MTTR, equipment availability, and the associated summary data required for percentage or trend-change analysis
 - (c) To extract computed data by as a minimum reporting activity, equipment identification, or failed part identification.
- (4) The several continuing operational Navy data-reporting systems, such as CASREPS and OPTEVFOR, should be programmed into the MDCS central data-processing system.

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APPENDIX A

CASE STUDIES THAT
ILLUSTRATE MANAGEMENT PROBLEMS



APPENDIX A

CASE STUDIES THAT ILLUSTRATE MANAGEMENT PROBLEMS

CASE 1 - MOTOR, CONDENSATE BOOSTER PUMP

Deficiency:

Insulation failure caused by water in motor - MSO Class 21 Minesweepers.

Originally-Requested Corrective Action:

Increase the stocking allowance to compensate for the high failure rate.

Relocate the pump to a higher position.

Interim Solution (brief):

Inspection Recommendation:

- (a) Maintain a condensate suction temperature of 100°F to reduce severe condition and loss of pump suction which causes damage to the pump and motor.
- (b) Provide a drainage capability for the condensate booster-pump motor to relieve trapped water.
- (c) Keep the forward engine room bilges to a minimum water level to improve the pump's environment. The application of the pump represents a case of marginal design adequacy.

Data Reported:

This problem was identified, and an interim solution obtained, through data reported on NAVSHIPS Form 3621 and special engineering data reports. The reports indicated 79 failures of electric motors from 1 July 1964 through 30 September 1965, of which 13 were caused by winding failures due to water in the motor. The instruction manual states that the pump must be mounted in a place as free as practical from dust and moisture.

Data-Collection Summary:

	Data Coll	ected	Data	
Data Element	Form 3621 (1)	MDCS	Required	Notes
Originating Activity	Yes	Yes	Yes	
Known Name	No	Yes	Yes	
Equipment Identification (EIC)	Yes	Yes	Yes	
Serial Number	Yes	No	Yes	(2)
Manufacturer	No	No	Yes	(3)
Date/Time of Failure	Yes	No	Yes	
Operating hours on failed part	Yes	Yes	Yes	
Accumulated operating hours	No	No	Yes	(4)
Descriptive Remarks	Yes	Yes	No	(5)
How malfunctioned	No	No	Yes	(5)
Malfunction Cause	Yes	Yes	Yes	
Operational Condition	Yes	No	Yes	
Maintenance Data	No	Yes	Yes	
Date Maintenance Completed	Yes	Yes	Yes	

Notes:

- (1) The Deficiency Evaluation Report indicated that a special investigation was conducted to supplement the data available from the NAVSHIPS 3621 reports. This was necessary for the following reasons:
 - (a) Accurate identification of the equipment was required to verify that the problem was the condensate booster-pump motor and not the motor for the brine overboard-discharge pump.
 - (b) A letter report from COMINPAC indicated a detrimental environment for prolonged motor operation.
 - (c) Indications were that many ships did not report all failures (the thirteen failures were from 7 ships of 61).
- (2) Serial numbers aid correlation of failures and indicate multiple failures on a single equipment. The serial number also can be related to modifications incorporated by the contractor or by SHIPALT.
- (3) Manufacturer identification provides direction to the proper drawings. In this case, 12 of the 13 motor failures were manufactured by one company.

- (4) Total accumulated operating hours (all similar equipments) are necessary to compute mean time between failures. An incorrect answer is obtained if only the operating times on the failed equipments are used to compute MTBF.
- (5) In this case, the descriptive remarks may have been used in place of the How Malfunctioned code. However, it is suspected that the malfunction mode was determined by Naval Shipyard investigation.

Conclusion

A review of the available information on this case indicates the following:

- (1) Properly reported data elements from all ships would have revealed the problem before it reached the severe magnitude indicated.
- (2) Management use of the summary reports would have resulted in an earlier corrective action.
- (3) Implementation of the original recommendation could have been costly in both equipment, man-hours, and ship effectiveness. Lowering the level of the bilge water was the final solution used.

CASE 2 - TELETYPEWRITER MODEL

Deficiency:

Multiple complaints on adjustment sensitivity and equipment downtime.

Data Reported:

The problem was reported by special investigations and CASREPS. Indications are that maintenance training, repair-parts support, and design maturity are inadequate, but adequate documentation is not available.

Data Analysis:

Insufficient reliability and maintainability data were available to specifically identify and correct the problem.

Conclusion:

To intelligently consider the cost, technical feasibility of modifications, and projected system effectiveness of the equipment, a lengthy controlled assurance test must be completed and the data analyzed. A special investigation of operational conditions is also indicated to support program-management cost-effectiveness decisions related to future plans for competitive equipments.

Had a history of failure and operating reports been available, the risks associated with the immediately required decisions would have been significantly reduced. Wisely, the program management proceeded with interim actions and established plans for obtaining the required data. Valuable time and dollars were sacrificed in the process.

CASE 3 - CAPACITOR, FIRE CONTROL SYSTEM

Deficiency:

Unsatisfactory system availability due to repair-parts shortage.

Originally-Requested Corrective Action:

Procure additional supplies to improve the support requirements.

Data Reported:

The data obtained from the BuShips 10550 Report System identified the increased use of the capacitor and the shortage of repair parts, but did not indicate the cause of the increased useage or the particular application in the equipment circuitry.

Conclusion:

Technical management could not identify the cause of failure or estimate the frequency of occurrence. The result was an inability to analyze and correct the cause of failure and reduce both the need for the repair parts and the associated maintenance downtime. The immediate task of increasing the supply was also hampered by being unable to make a reasonable estimate of the quantity required. Accurate reporting, including information on the cause of failure, the effect on the system (other parts may be degraded as a result of the failure), the frequency of occurrence as related to system operating time, and the maintenance requirements would have eliminated guesswork and expedited corrective action.

APPENDIX B

APPLICATION OF DATA ELEMENTS IN RELIABILITY
AND MAINTAINABILITY COMPUTATIONS

APPENDIX B

APPLICATION OF DATA ELEMENTS IN RELIABILITY AND MAINTAINABILITY COMPUTATIONS

1. General

Table B-1 lists several analytic techniques for preparing information for various levels of management personnel. The corresponding purposes and types of data required are included in the table.

	ANALYTIC TEC	TABLE B-1 HNIQUES FOR DATA PREPARATION	
Management Level	Analytic Technique	Output Purpose	Data Elements
Ship or Station	Comparison of Means Error Analysis Control Charts Sequential Sampling	Manning Limitations System and Material Allocations Policy Requirements Schedule Requirements	• Equipment Operating Time Maintenance Man-Hours (Active and Inactive) • Calendar Downtime • Equipment Failures • Part Replacements/Source • Number of Maintenance • Actions • Technician Class • Number and Type of Operations/Missions
Operations and Bureaus	Tests of Significance Analysis of Variance Regression and Correlation	Mission Effectiveness System Effectiveness Schedules Requirements Policy Requirements	Equipment Operating Equipment Downtime Active Repair Time (Clock/Man-Hours) Equipment Failures Failure Modes Failure Effect Number of Operations/ Missions Number of Successes Environment Equipment Identification
Bureaus and Material Commands	Analysis of Variance Mathematical Modeling Sensitivity Testing Simulation	Malfunction Analysis Critical Item Analysis Supportability Analysis Performance Analysis	Equipment Failures Equipment Downtime Equipment Operating Time Active Repair Time (Clock/Man-Hours) Failure Mode Failure Effect How Discovered/Symptoms Failure Verification Equipment Replacements Spares Source Number of Operations/ Missions Number of Successes Environmental Conditions Equipment Identification
SPO, Pro ects. and Leboratory	· All the above plus special techniques such as information theory and human factors analyses	Contractual Compliance Specification Development Distribution Characteristics Acceptance Criteria Test Requirements Environmental Limitations Predictions Development Schedules Trade-off Constraints	All valid data elements past and present

2. Application of Data Elements in Reliability Computations

2.1 Equations

2.1.1 The General Reliability Expression

$$R(t) = e^{-\int_0^t \lambda(x)dx}$$
 or $e^{-\int_0^c \lambda(x)dx}$

= Probability of completing a given mission of time (t) or cycles (c) without a malfunction

where

 $\lambda(x)$ = the function describing the instantaneous failure rate over the mission time or cycle requirements.

Data-element inputs:

- · Malfunction reports
- Total operating time (includes time on equipments without failures)
- · Equipment identification

2.1.2 The Exponential Distribution

$$R(t) = e^{-\frac{t}{MTBF}}$$
 = Probability of completing a given mission of time (t) without a malfunction

where

Data-element inputs:

- · Malfunction reports
- Total operating time (includes time on equipments without failures)
- Equipment Part Number and Serial Number

2.1.3 The Normal Distribution

$$R(t) = \int_{t}^{\infty} \frac{1}{\sigma \sqrt{2\pi}} e^{-\frac{(t-MTBF)^{2}}{2\sigma^{2}}}$$

If there are no censored observations, the parameters are estimated by:

$$\sigma^2 = \sum_{i=1}^{N} \left(\frac{t_i - MTBF}{N-1}\right)^2$$

where

MTBF = Total Equipment Operating Time
Total Number of Failures

t, = The operating time for each failure

Data-element inputs:

- · Malfunction reports
- · Operating time at failure
- Total operating time (includes time on equipments without failures)

For censored data refer to ARINC Research Corporation's Reliability Engineering Text, pages 149-154.

2.2 Prediction Methods

Example:

In a simple communications system comprising a transmitter, a receiver, and a coder, the failure of any one of these three elements will make two-way communication impossible.

During a required 8-hour communication period, the element reliabilities for their individual operating periods are as follows:

Transmitter (6-hour operation), $R_1 = 0.85$

Receiver (8-hour operation), $R_2 = 0.99$

Coder (4-hour operation), $R_3 = 0.94$

2.2.1 The Product Rule

is

The combined reliability of the simple series configuration is the product of the individual reliabilities, since a failure of any one element constitutes a system failure:

$$R_{\text{system}} = R_1 \times R_2 \times R_3 \dots R_1$$

where R_1 , R_2 , R_3 , R_1 are the individual element probabilities of of survival for the required operating time.

Therefore, the reliability for the example system, for an eight-hour period,

$$R_{\text{system}} = R_1 \times R_2 \times R_3 = 0.85 \times 0.99 \times 0.94 = 0.79$$

2.2.2 The Summation Rule and the Exponential Equation

If a constant failure rate is assumed, the combined failure rate of the simple series configuration is equal to the sum of the individual failure rates:

$$\lambda_1 + \lambda_2 + \lambda_3 = \lambda_{system}$$

Therefore, the failure rate for the example system is as follows:

0.16 + 0.01 + 0.06 = 0.23 system failures per 8 hours of operation and

$$R_{\text{system}} = e^{-\lambda t} = e^{-0.23} = 0.795$$
.

2.2.3 Effect of Redundancy

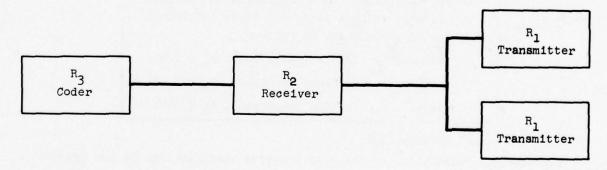
If a redundant transmitter is added to the example system as shown in the diagram below, the reliability of the transmitter section is

$$R_{1,1} = 1 - (1-R_1) (1-R_1)$$

 $R_{1,1} = 1 - (1-0.85)^2 = 0.9775.$

The system reliability, then, is,

$$R_{\text{system}} = 0.9775 \times 0.99 \times 0.94 = 0.9097$$



3. Application of Data Elements in Maintainability Computations

3.1 Equations

3.1.1 Mean Time to Repair

$$\frac{\sum\limits_{I}^{N} \text{ Active Repair Time}}{N}$$

where

N = Number of Repairs

Data-element inputs:

- Equipment repairs
- Active repair calendar time for each repair
- · Equipment identification
- · Rate and specialty of technician

3.1.2 Maintainability Index [Per MIL-M-23313A (Ships)]

$$Log MTTR_{G} = \frac{\sum_{i=1}^{20} (Log Repair Time)}{20}$$

where

20 = the number of repair samples specified

Log MTTR_G = Log of geometric mean-time-to-repair

The following expression must also be satisfied:

$$Log MTTR_G < log ERT + 0.397$$
 (S)

where

Log ERT = Log of specified equipment repair time

S = Standard deviation of logarithms of adjusted repair times

$$= \frac{\sum_{i=1}^{20} (\text{Log Repair Time})^2 - (\text{Log MTTR}_G)^2}{20}$$

3.1.3 Equipment Availability

Availability =
$$\frac{\text{MTBF}}{\text{MTBF} + \text{MTTR}} = A$$

A Intrinsic = Total Operating Time Total Active Repair Time

3.1.4 Maintenance Support Index

MSI = Active Repair Man-Hours Per 1000

Equipment Operating Hours

Total Operating Time

Data-element inputs:

- · Active repair man-hours for each repair
- · Total equipment operating time

4. Comparison of Current and Potential Uses of Data

Figure B-l illustrates a current output from a Navy data-feedback system. It considers five specific equipment types and presents the maintenance man-hours expended on each during the reporting period as a percentage of the sum of the hours. These facts are of little value to management. Figure B-2 illustrates the useful, detailed information that could be derived for each equipment type if additional data-elements, as recommended in this report, were collected.

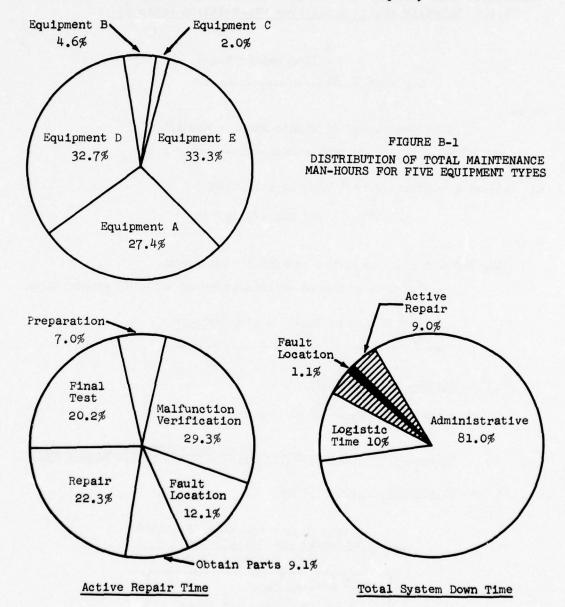


FIGURE B-2
DISTRIBUTIONS OF MAINTENANCE TIMES FOR A SPECIFIC EQUIPMENT

APPENDIX C

TABULATION OF RELIABILITY AND MAINTAINABILITY
DATA ELEMENTS BEING COLLECTED BY MILITARY
AND CIVILIAN ACTIVITIES

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				ONL	Ship Name, Hull Name, Bureau No., Activity, Originator	Repair Activity/Work Center/Maintenance Level/ Action Organization	Maintenance Control No., Job Control No., Report Serial No., Ship Account No.	FSN, Bureau Plan and Plece No.	Identification or Code (System/Equipment)	Manufacturer of System (Name/Code)	Contacts (Name, Rate, No.)	Identification or Code (Assembly/Component	Manufacturer P/N (Unit/Component/Accessory)	Equipment) S/N (Unit/Component/Accessory/Assembly/Equipment	Nomenclature (Subassembly/Primary Part)	Manufacturer P/N (Primary Failed Part)	S/N (LDU/Subassembly)	Manufacturer Name or Code (removed item Circuit Symbol/Reference Designator	P/N (removed 1tem)	S/N (removed 1tem)	FSN (removed 1tem.	Manufacturer Name or Gode (Component/Assembly Replacements)	Manufacturer Name or	P/N (Installed Item.)	Signature: Commanding Officer	Signature: Supervisor	Signature: Inspector	Signature: Repairman and Specialty	Signature: Ferson Reporting	Location (Geographic)	Location (Physical)	Work Unit Code	CID/APL/AN Number	Production Status	Failure Reporting System
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No. of Fallures (each part)
Falled Material (quantity)
Units foo. on which maintenance performed)
Total Systems (number)
Total Systems (number)
Items Processed (number)
Estimated percent of total fallures reported Scheduled Maintenance (time required for daily maintenance) Description/Remarks (additional information) Unscheduled Maintenance (mean elasped time) How malfunction (PM or Repair Required) Percent of rating (voltage/power, etc.) Type of failure (critical/major/minor) Maintenance required as a result Operational Condition
Discovered (Code/Time/Situation) Special Environmental Conditions Equipment status after failure Material of which part is made Data Elements Part condition (failed part) Required Material (quantity) TIME, CYCLE AND DATE (continued Disposition of removed item Malfunction/failure cause Part/Component Population Malfunction Description Equipment Availability Part Replacement Code Status of Equipment Equipment Downtime TECHNICAL SUPPORT Fallure rate Intended Use Failure Code Reason Code Environment Source Code

(continued)

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TABLE C- 2

EXPLANATION OF COLUMN-HEADING NUMBERS USED IN TABLE 1

1. OPNAV 4700-2	В
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2. OPNAV 4700-2D

3. OPNAV 4700-2C

4. OPNAV 4700-2E

- 6. DD-1348
- 7. NAVSANDA 1250
- 8. MMMPC Form No. 1
- 9. MMMPC Form No. 4
- 10. MMMPC Form No. 5
- 11. MMMPC Form No. 6
- 12. MMMPC Form No. 7
- 13. MMMPC Form No. 9
- 14. MMMPC Form No. 10
- 15. MMMPC Form No. 11
- 16. MMMPC Form No. 12
- 17. Material Maintenance Record
- 18. Operating Time Log
- 19. 77ND-FMSAEG-8800-9
- 20. 77ND-MFSAEG-8800-10
- 21. Individual Record of Corrective Action

22. Monitor Data System

23. Navy Casaulty Report

24. Exhibits IB-XIII

25. Failure/Malfunction Report

26. 9120-1 (NAVSHIPS 3621)

27. 10550-1 (NAVSHIPS DD-787)

28. 10550-1 (NAVSHIPS 4855)

29. 9670-1 (NAVSHIPS 3878)

- 30. 13070/3
- 31. 8000-13
- 32. 8000-23

33. AFTO 210 and 211

- 34. AFTO 212
- 35. 2408-3
- 36. 2407

37. MARS R 16507

- 38. DEN 066414
- 39. DEN 066124
- 40. Failure Report
- 41. R-ED 25078

42. DCS/NCR Form RS-1168

43. COTA Form RS-1575

TABLE C-3

EXPLANATION OF SYMBOLS USED IN TABLE 1

- O Data elements contained in the MDCS Surface Reporting System
- △ Similar data elements contained in other reporting
- X Similar data elements contained in other reporting systems but described differently in the MDCS Surface System
- Data elements contained in other reporting systems but not in the MDCS Surface System

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APPENDIX D

RELIABILITY AND MAINTAINABILITY DATA-FEEDBACK SYSTEMS AT NAVAL SHIPYARDS

APPENDIX D

RELIABILITY AND MAINTAINABILITY DATA-FEEDBACK SYSTEMS AT NAVAL SHIPYARDS

General

The material in this Appendix is presented as received from Mr. C.T.G. Murphy, Code 1820, Philadelphia Naval Shipyard. It comprises the following sections:

- (1) List of Data Elements
- (2) System/Equipment Utilization Log
- (3) System Description Sheet
- (4) Failure Reporting and Data Feedback Systems in Shipyards and Laboratories.

LIST OF DATA DESIGNITS

7 April 1966

In order to perform Reliability and Maintainability engineering analysis based on field failure reporting in the shipyards, certain data elements must be collected. The recommended failure/malfunction reporting form to be implemented in shipyards is shown in Figure I. The information required to complete the form will provide sufficient data to enable engineering analysis in the areas of Reliability and Maintainability. The required data to complete this form and the use of this data is as follows:

Block 1 SHIP NAME, CLASS AND HULL NO. - If the equipment being repaired is assigned to a ship indicate which ship, e.g. U.S.S. Buck, DD761, otherwise indicate supply activity, training activity, shop activity, etc. This will enable a continuous failure history of the equipment for each ship/activity (this information will be fed into the 3M data processing systems.)

Block 2 DATE, MONTH, YEAR - Indicate data failure occured;

e.g. 28 day; 07 month; and 6 for 1966.

This will enable the chronological ordering of
failure data so that the number of failures for
a given time period may be determined for failure
rate and mean-time-between-failure calculations.

Block 3 REPORT NUMBER - This is a preprinted number on each form.

This report number will be used to identify and control the report.

Block 4 REPAIR ACTIVITY - Designate which repair activity is performing the corrective action, e.g. Philadelphia NSY. This will identify the activity submitting the report in case follow-up action is necessary.

ENCL (1)

FAILURE/MALFUNCTION REPORT

1. SHI	P MAME,	CLASS .	AHD HUL	L No	· ·	45 45 6			Z.DA	TE MONT	H YE	AR	3. REPORT
US	S BUC	K D	D761						28	3 07	1.6		AK7001
4. REPAI	E ACTIVITY	5. WOR	K CEHTER	6.	Equip.	J.D. Cop.	E	7.5E	PIAL	No. & MA	72.	8.	HOW MAL. COD
PHILA	1. N.S.Y	390	151	F	E 04	303							
9. PRI	MARY OF	ney	10. DISC	la se	11.STAT	US AFTER	FAILU	RE	12. E	HVIRO	HME	HT	
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Figure I

Block 5 WORK CENTER - Indicate the repair activity work center performing the work, e.g., 390-51.

This will identify the goup responsible for the work in case follow-up action is necessary.

plack 6 EQUIPMENT ID CODE - This seven-digit alpha numeric sequence is found in the Equipment Identification

Code Manual. When a part is replaced the EIC

digits will be provided by the individual issuing

the replacement parts. When the corrective action

is a result of misalignment or adjustment and no

replacement parts are involved and the Equipment

Identification Code Manual is not available, then

sufficient information must be provided within the

narrative remarks section to completely localize

the problem area e.g.

(a)	Communications system Serial No.
	Mfr
(b)	Infrared set, AN/SAR-6 Serial No.
	Mfr
(c)	Receiver Assembly Serial No.
	Mfr
(d)	Tuned transistor OSC Serial No.
	Mfr.

In the case where a transistor is replaced in

the oscillator, the following information (FEO

4303) would be provided by supply personnel

where in accordance with the Equipment Identification

Code Manual

F = Communications and computer systems

FE = Comlunications, infrared system

FEO4 = Infrared Set, AN/SAR-6

FE043 = Receiver assembly

FE04303 = Transistor oscillator

The Equipment Identification Code will be used to identify the

- (1) System
- (2) Set
- (3) Assembly
- (4) SubAssembly
- (5) Part

Block 7 SERIAL NO. & MFR - Indicate the manufacturer and the serial number of the lowest set, assembly or subassembly that contains the failure and has a nameplate. In the above example if there is a name plate attached to the receiver the manufacturer and the serial number would be written in block 7. If there is no name plate attached then the serial number and manufacturer of the AN/SAR-6 set would be written in block 7. This information would identify the individual piece of equipment that failed and the manufacturer.

Block 8 HOW MAL CODE - Use the three digit code from Section IV

of the EIC Manual which best describes the failure

listed in Block 6 or the part data.

This will aid the analyst in isolating the fail- . ure and determining the cause. It will also provide

information for troubleshooting charts in the technical manuals.

Block 9 PRIMARY OR SECONDARY - Indicate whether the failure was

a random type failure (P in Block 9) or secondary

type failure (S in Block 9) that was caused by

another failure or action.

This will aid the analyst in screening out all but the primary failures used in calculating the failure rate.

Block 10 DISCOVERED - Enter the appropriate code that best identifies when the equipment malfunction was discovered.

Code	Description
A	When lighting off/starting
В	When securing
C	During Equipment operation
D	During Preventive Maintenance
E	Special Instruction (INSUR or other
	requirements specified by Tech Bureaus)
F	Underwater hull inspections
G	During corrective maintenance
H	Incoming inspection
J	Test
K	During installation
This will aid	the analyst in determining the cause

This will aid the analyst in determining the cause of the failure and the corrective action.

Block 11 STATUS AT FAILURE - Indicate how the system, set, assembly reacted to the failure using the following code:

Code	Description
٨	System
B	Set
C	Assembly
1	Inoperative
2	Operating at reduced capability
3	Operation unaffected

e.g. A3-system operation unaffected

B2-set operating at a reduced capability
C1-assembly inoperative

This will aid the analyst in determining how the system, set, and assembly reacts when a failure occurs. It will also aid in determining whether modification is justified to improve the availability of the system. This information is also needed for system, set and assembly MTBF and availability calculations.

Block 12 USE ENVIRONMENT AT FAILURE - Indicate whether the environment at the time of failure was normal or abnormal. If normal put a N in block 13, if abnormal put an X in block 13. If an X is put in block 13 describe the conditions in the remarks section. This information must be obtained from the personnel using the equipment.

This will aid in determining the cause of the failure and identify unusual environmental conditions that may be contributing to failures.

Block 13 ACTIVE REPAIR TIME - Write in total hours to the nearest tenth.

Block 13a - Write in hours to the nearest tenth required to:

TI - Time to isolate failure

TD - Time to disassemble

TINT - Time to interchange

TR - Time to reassemble

TA - Time to perform alignment

TC - Time to checkout

This will provide detailed information for the analysis of long corrective maintenance times and for calculating mean-time-to-repair.

Block 14 LOGISTICS DOWTINE - Indicate the downtime in hours to

the nearest tenth required to obtain replacement
items. This will provide equipment downtime due
to logistics and will enable supply personnel to
evaluate and improve their present method of
providing replacement items.

Block 15 ADMINISTRATIVE DOWNTIME - Indicate in hours to the nearest tenth the time lost due to administrative downtime.

Administrative downtime is any time, exclusive of logistics downtime, not expended in an effort to correct the problem, e.g. lunch, performing another job, completion of workday, etc.

Block 16 TOTAL EQUIPMENT DOWNTIME - Indicate the total number of hours to the nearest tenth the equipment was not operating due to active repair time and logistics and administrative downtime. This information will

provide the time base for calculating inherent and operational mean-time-to-repair on system, sets, and assemblies.

For given period of time:

MTTR operational = Total Equipment Downtime
Total number of failures

Total Equipment DownTime = Total Active Repair time + Total Administrative DownTime + Total Logistics DownTime

MTTR inherent = Total Active Repair Time
Total number of failures

Block 17 TOTAL OPERATIONAL TIME - Indicate the total number of hours the equipment has operated. This information will be obtained from Operational Time Logs, from Elapsed Time Indicators or from using personnel if known by them.

This will provide data that can be used to determine distribution and to calculate operational and inherent mean-time-between-time failures.

For given period of time:

MTBF operational = total operating time total no. of failures

MTBF inherent = Total operating time
Total number of primary failures

Where primary failures are random failures that
exclude human error, design, manufacturing defects,

Block 18 SERIAL NO. & MFR. OF REPLACEMENT ITEM - If the failed item

was replaced indicate the serial number and manufacturer of the replacement item. This data will
enable the analyst to determine which equipment

are operating in the systems.

Block 19 NARRATIVE REMARKS & RECOMMENDATIONS - Use this space for clarification and recommendations.

This will provide amplifying data which can be used by the analyst to identify unusual circumstances, provide clarification beyond the scope of the coded data elements and justify engineering change recommendations.

- Block 20 CID/APL/AN This information will be filled in by maintenance personnal whenever possible. If maintenance personnel are unable to identify this number correctly it will be filled in by supply personnel.

 The Component Identification (CID), Allowance Parts
 List (APL), or Army-Navy (AN) numbers identify the equipment or component in which the repairs parts or material were consumed.
- Block 21 SOURCE CODE To be filled in by maintenance personnel from the source code listed in Section VIII, EIC

 Manual. If the repair man does not have access to the EIC Manual, the information will be provided by supply personnel. This will enable the analyst to determine where the replacement part was obtained (Stock, Salvage, Cannibalization, etc.).
- Block 22 FEDERAL STOCK NO./PART NO. Maintenance personnel will

 fill in the Federal Stock Number and/or the Manufacturers Part Number of the material used in the
 maintenance transaction. The Federal Stock Number
 is preferred. Part numbers will be cross-referenced

When part numbers are reported, they must be prefixed by the five-digit Federal Supply Code for
manufacturer (FSCM) which identifies the manufacturer of the part. Supply will assist maintenance personnel in obtaining these numbers.

This information will enable the analyst to determine if a particular part is failing excessively
and if these failures can be traced to one manufacturer.

Block 23 REFERENCE SYMBOL/NOUN - The reference symbol will be used

where possible and the noun same in instances where

there is no reference symbol; e.g. mechanical parts.

Blectronic parts will be identified by entry of

the appropriate circuit symbol designator. The

reference symbol may be determined from the appli
cable schematic, cirbuit diagrams, illustrated

parts breakdown, technical manual, etc.

This will aid the analyst in establishing the

specific item that failed.

Block 24 MATERIAL USED - Indicate the units of the replacement

part and the quantity of replacement parts needed.

This will aid the analyst in determining the number of replacement parts used and the cost of the

maintenance action.

Block 25 UNIT PRICE - Enter the unit price of the replacement part.

This data will help in determining the cost of the maintenance action, and whether a modification is

warrented when evaluating reliability, maintainability, cost and logistics.

Block 26 SIGNATURE OF SUPPLY PERSONNEL - The individual issuing
the replacement items provides the specified data
and signs the form. A Failure/Malfunction Report
must be initiated by the repairman before the stock
room issues any replacement items.

This will help to control the reporting of failures and identify the individual issuing the replacement items in case follow-up action is necessary.

Block 27 SIGNATURE OF REPAIRMAN - Enter the name of the person who performed the corrective maintenance action.

This will identify the respondible individual in case follow-up action is necessary.

Block 28 SIGNATURE OF SUPT. - The Supervisor of the repairman signs

the form indicating that the information is correct

and the form incomplete.

7 April 1966

SYSTEM/EQUIPMENT UTILIZATION LOG

The System/Equipment Utilization Log, Figure I, is a daily log where each incident that occurs is recorded and explained. This log will provide a complete history during test and operation. The information contained on this log will enable an analyst to determine

- 1. operating time
- 2. corrective maintenance time
- 3. preventive maintenance time
- 4. idle time

The above information is necessary in test report preparation, equipment demonstration and calculating the availability of the systems.

It will also aid in determining the effectiveness of the system.

10. STREET ETT 11. FINISH ETT 12. Maintenance bearings in drive Noter Skift change - System down Skift change - System o.K. Normal operation Equipment bown - Preventity e Maintenance					Sys	TEM/	LIZAT	4 Durestant P.
13. Maintenance Action And Eemaeks Normal Operation Shift change - System down System checkout - O.K. Normal Operation Shift Change - System o.K. Normal Operation Shift Change - System o.K. Normal Operation Fauipment Down - Preventitive Maintenance	l. System l'Equidhent-Noum, Name, & CIDIAPLIAN	ENT-NOW, MANE, & CIDIAPLI	MAME, & CIDIAPLI	IDIAPLI	•			T. PRICES DING FR.
13. Maintenance Action And Benneks Normal Operation Shift change - System down System Checkout - O.K. Normal Operation Shift Change - System o.K. Normal Operation Equipment Down - Preventitive Maintenance	6	7. 89.	60			FAILURE	10. STRET ETI 11. FINISH ETI	OPERATORS
Normal Operation C.M Replaced bearings in drive Note is shift change - System down System checkout - O.K. Normal Operation Shift Change - System O.K. Normal Operation Equipment Down - Preventitive Maintenance	VSING USE	USING USE ACTIVITY CODE	USING USE ACTIVITY CODE	CODE	4	REPORT	із. Мантенансе Астюн Ано Ремяркѕ	LAST
C.M Replaced bearings IN drive Note is Shift change - System down System checkout - O.K. Normal operation Shift Change - System O.K. Normal operation Equipment bown - Preventitive Maintenance	0330 3-30 CSD F	050	95	F		٠	Normal operation	Jones
checkout - O.K. Checkout - O.K. Ll Operation System to take temp. reading hange - System O.K. operation ent Down - Preventitive nance	0830 5-00 650 /	CSD		1	1	A K 100	C.M Replaced bearings IN drive Noter	
Checkout - O.K. Ll Operation System o.K. I operation ent Down - Preventitive nance								Cloud
System to take temp. reading hange - System o.K. Operation ent Down - Preventitive nance	0835 0-05 680	-05 C					Checkout	clock
Systom to take tomp. reading hange - System O.K. Operation ent Down - Preventitive nance	1535 7-00 650		C SD				operation	
ystem o.K. - Preventitive	1600 0-25 CSD	-25	C S D				systom, to take	
- Preventitive							Change - System	Brown
- Preventitive	2200 4-00 650	- 00 c					r c	Brown
	2400 2 -00 630	J 00-	CSD				1	Brown
								-
								• • •

- Block 1, SYSTEM/EQUIPMENT NOUN NAME AND CID/APL/AN This information will be filled in by operations personnel.
- Block 2, DATE Enter the day, month, year the equipment/system is being operated. Each form covers only a 24-hour period.
- Block 3 PAGE NO. This is a preprinted sequencial number.
- Block 4, PRECEDING PAGE NO. Enter the preceding page number of the completed log. This will enable the analyst to determine if pages are missing if more than one log is needed each day, or if the number was skipped on purpose.
- Block 5, START TIME Enter the clock time the operations started.
 STOP TIME Enter the clock time the operation stopped for any reason.
- Block 6, TOTAL ELAPSED TIME THIS OPERATION Enter the hours and minutes elapsed during this operation.
- Block 7, USING ACTIVITY Enter the code number or name of the activity performing the operation e.g. CSD, shop 51, ship
 personnel, etc.
- Block 8, USE CODE Enter one of the codes listed below. If code "g" is entered, explain in the remarks section.
 - A. Life test
 - B. Environmental test
 - C. Installation checkout
 - D. Routine checkout
 - E. Normal operation
 - F. Sea trials
 - G. Other

- Block 9, FAILURE REPORT NO. Enter the failure report no. if this incident was due to a failure.
- Block 10, START ETI If the equipment contains an elapsed time indication record the reading in Block 11. This reading
 should be taken at the beginning of the operation or
 if the operation is convous, the reading should be
 taken at 0000 hours when the utilization log is started
 for that day.
- Block 11, FINISH ETI The finish elapsed time indication reading should be entered at the completion of the operation or at 2400 hours when the utilization log is completed for that day.
- Block 12, OPERATORS LAST NAME The operator that is responsible for
 the equipment at the time of the incident should enter
 his last name in Block 13.
 - Block 13, MAINTENANCE ACTION AND REMARKS Explain all incident that occur including operational errors as well as maintenance.

System Description Sheet

The System Description Sheet in addition to the System/Equipment
Utilization Log and the Failure Reports, will enable the analyst to
determine:

- 1. What equipments make-up the systems.
- 2. What constitutes a systems, subsystem, or equipment failure.
- Inherent and operational MTBF, MTTR, and availability for the equipment subsystem and system.

The System Description Sheet should be completed by the operator prior to beginning the test or operation. This sheet is required only once for each system.

- Block 1 Noun Description Enter the description of the systems, subsystems, and equipment. e.g. Radar systems, tracking radar No. 1 and 2 are subsystems, each tracking radar is made up of an antenna and pedestal, 2 transmitters, a receiver and a display.
- Block 2 Model No. Enter the model number of each of the items listed in block 1.
- Block 3 Serial No. Enter the serial number of each of the items listed
 in block 1.
- Block 4 No. of Modes of Operation Indicate the number of modes of operation of the system by crossing out the appropriate number.
 - e.g. If the system operates in both the scan and track modes cross out 2. Indicate which subsystems and equipments are required to perform the mission by placing an X under the mode in which the equipment is used.
 - e.g. If both trackers must be operating to have acceptable operation place an X in each mode. If all equipment are necessary for normal operation except the transmitter, indicate the condition in the

remarks column.

e.g. 1 of 2 transmitters in each mode.

Block 5 Remarks - If more than 1 mode of operation is normal define which block represents which mode. e.g. Number 1 in block 4 represents the scan mode. Number 2 represents the track mode.

SYSTEM DESCRIPTION SHEET Equipment Unitization LOG PAGE HO_____

	I. HOUH DESCRIPTION	2. MODEL	3.SERIAL Me					M	FREMARKS
SYSTEM	RADAR	003	2	18	×	3	7. F.2. 4	# #'SE	IF REDUNDANT ELEMENTS INDICATE WHICH ARE REDUIDANT É NO. NEEDED IN EACH MUCE
SUB-SYSTEM / SET	Tracker #/	056	23	X	X				Na 1 - Scan Move No. 2 - track Move
2	tracker#2	056	24	X	X				
3									
. 4									
5									
SUB- SYSTEM #1 Eq	UIPMENT / ASSEMBL	ES		1	V				
1	Antenna ERdist	02		X	X				
2	transmitter	089	54		/				10f2 transmitters
3	Transmitter	089	55	\angle	1				required in each mode
• 4	Receiver	05	6	X	X				
5	Radar Scope	04	2	X	X				
7									
8					_				
9									
SUB. SYSTEM * 2 E	Antenna & Podestol	02	2	X	X			_	
2	transmitter	089	56		/				1 of 2 transmitters
3	transmitter	089	57	/	1				required in each mode
4	Receiver	05	7	X	X				
	Radur Scope	04	3	X	7				
. 6				_					
7	,								
. 8	`								
. 9									
			-						

7 April 1966

Failure Reporting and Data Feedback Systems Established in Shipyards & Laboratories

A survey was conducted in order to establish whether there is an existing failure reporting system established in shippards and laboratories that would provide sufficient data to perform a reliability and maintainability engineering analysis. All shippards were visited except Pearl Harbor. The following laboratories were visited: Applied Science Laboratory, Boiler and Turbine Laboratory, Electronics Laboratory, and Underwater Sound Laboratory. Other activities visited were Fleet Missile Systems Analysis and Evaluation Group and Naval Ship Missile System Engineering Status. Upon completion of the survey, an analysis was performed and the conclusion was that there is no existing data feedback system that could be expanded to provide the required data without degrading the original system or completely rerouting the data flow. The four data collection and feedback systems encountered during the survey are discussed in the following sections.

I. Data System:

Fleet Ballistic Missile Weapon System
Trouble and Failure Reporting System

A. Purpose of Data System:

- 1. Pinpoint specific problem areas for decisions by management.
- 2. Assess equipment failure rates and establish failure trends.
- Assess the adequacy of maintenance and repair parts levels through use information.
- 4. Provide operational data with which to improve the reliability of the weapon system.
- Provide a means for the fleet to report on adequacy of repair and maintenance procedures.

B. Where Data System used:

- 1. Factory acceptance tests.
- 2. Shippard installation tests.
- 7 _ 3. SDAP tests.
 - 4. Assembly operations.
 - 5. Tactical use.

C. Data Inputs:

1. Standard Forms:

- a. Fleet Ballistic Missile Weapon System, Trouble and Failure Report (TFR), SP Form 3100.1A.
- b. Fleet Ballistic Missile Weapon System TFR/Corrective Action Report, SP Form 3100.1C (Rev 2-64).
- c. Fleet Ballistic Missile Weapon System elapsed time meter record SSB(N)627 Class Navigation Department. SP Form 3100.1B7 (2-65).

2. Data Elements:

- a. Preparing Activity.
- b. Date of failure.
- c. Original TFR No. of Item received.
- d. Subsystems, Model, Modification, Serial No.
- e. Equipment, Serial No.
- f. Component, Serial No.
- g. Other identification, Serial No.
- Mfg. Part/DWG No. of the lowest level identified in d, e, f, or g. Indicate whether repaired, adjusted, or replaced by new item.
- i. FSN and Serial No. of new item.
- j. Repair time.
- k. Was reference material adequate.
- 1. Trouble or failure description.
 - (1) Indication of trouble/failure.
 - (2) Action taken & dispositions of failed item.
 - (3) Description of trouble/failure
 - (4) Recommendations.
 - (5) Probable cause.

3. Data Sources:

- a. All SP contractors furnishing tactical hardware.
- b. All SSBN and tender construction facilities.
- c. Test facilities.
- d. Ships Force, SSB(N) and tenders.
- e. FBM assembly and repair facilities.
- f. FBM training facilities.

D. How Data Processed:

1. The TFR form is a four part carbon backed form. The original is sent to FMSAEG, the blue copy is attached to the failed part, the green copy is sent to the assigned Squadron Weapons Officer and the yellow copy is retained by the originator. The original form is received by FMSAEG, reproduced and distributed to cognizant FMSAEG engineers where they are analyzed, coded, computer processed, and stored. A copy reproduced by FMSAEG is also sent to interested activities as specified by Special Projects Office. If corrective action in the form of modification is deemed necessary it can be instituted by contractor, FMSAEG engineers, or any interested activity but must be approved by Special Projects. Summary reports are periodically sent to interested activities in order to complete the feedback system and to demonstrate that the TFR's are important and are being processed.

E. Data Outputs:

1. Data Formats:

The following information is sent to contractors, SSB(N) and tenders, Navy Activities, and Special Projects Office:

- a. Bi-monthly Fleet Trouble and Failure Report.
- b. Semi-yearly shore Trouble & Failure Report.
- c. TFR Listing.
- d. Special Reports.

2. Data Uses:

The outputs listed above are analyzed and provide basis of

of decisions and evaluations by:

- a. Management on Equipment and Subsystems:
 - (1) Performance
 - (2) Availability
 - (3) Readiness
 - (4) Reliability assessment
 - (5) Maintainability
 - (6) Serviceability
- b. Operations:
 - (1) Schooling in TFR preparation by fleet personnel.
 - (2) Optimize maintenance techniques.
 - (3) Maintenance time per subsystems.
 - (4) Maintenance skill level determination.
 - (5) Maintenance staffing requirements.
 - (6) Improve procedures, instructions, publications.
- c. Engineering:
 - (1) Modification requirements (SPALTS).
 - (2) Modification (SPALTS) effectiveness.
 - (3) Improvement in subsystems and equipments components.
 - (4) Quality, reliability, serviceability improvement in maintenance.
- d. ESO:
 - (1) Spares requirements.
 - (2) Part unavailability.
- F. Advantages:

An excellent system that provides all data necessary to perform engineering analysis, evaluate performance, and continuously control and monitor the program.

G. Disadvantages:

None. This data feedback system accomplishes the purpose for which it was intended.

H. Recommendations for Implementation in Shipyards:

Although TFR and analysis system is an excellent feedback system and accomplishes the purposes for which it was intended, it could not be implemented throughout the shipyards without major alterations.

The major area of non-compatibility would be in the area of data flow, In order for a shipyard reporting system to be effective the failure must be analyzed locally and the corrective action implemented as soon as possible.

II. Data System:

Electronic Data Processing System

A. Purpose of Data System:

The broad objective of this collection, analysis and feedback system is to improve electronic equipment reliability and maintainability through the analysis of maintenance and operational data from the fleet.

B. Where Data System Used:

The electronic data processing system is being replaced by the Standard Navy Maintenance and Material Management (3M) System. At the present time the 3M system is not fully operational and the electronic data processing forms (787 Form, proposed) are still being filled out by a number of ships in the fleet. Combat Systems Division and the Electronics Shop in the shipyards are also filling out 787 forms in certain instances. The AN/SQS-26 Savor Project Office is using 787 forms to collect failure data for the analysis that is being performed by NSAL. Other fleet and shore equipment failures are being analysed at the David W. Taylor Model Basin.

- C. Data Inputs:
 - 1. Standard Form, DD-787 (Proposed)
 - 2. Data Elements:
 - a. Designation of ship or station.
 - b. Repaired or reported by
 - (1) U.S. Navy
 - (2) Contractor
 - (3) Civil Service

c.	Type of Report
	(1) Operational failure
	(2) PM (POMSEE)
	(3) PM (not POMSEE)
	(4) Stock Defective
	(5) Repair of replaceable unit
	(6) Others
d.	Time failure occured or maint. began.
e.	Time failure cleared or maint. completed.
f.	Model type Designation.
g.	Equipment Serial No.
h.	Contractor (Navy code or complete name).
i.	First indication of trouble.
1.	Operational conditions.
k.	Time meter readings.
1.	Repair time (man hours).
m.	Lowest designated unit (u) or subassembly (SA).
n.	Lowest designated U/SA Serial No.
٥.	Reference designation.
p.	Federal Stock Number.
q.	Mfg. of removed item.
r.	Type of failure.
s.	Primary or secondary failure.
t.	Cause of failure.
u.	Disposition of removed item.
v.	Replacement available locally.
w.	Repair time factors.
x.	Remarks.

- 3. Data Sources
 - a. Fleet
 - b. Shipyards
 - c. Contractors
- D. How Data Processed:

Failure reports, operational time logs, performance and operational reports, informal and other reports from the fleet shippards, and other shore activities are sent to the David W. Taylor Model Basin where the information is coded edited, punched on cards and processed by use of a computer. The processed data is analyzed and the following reports and information are sent to BUSHIPS.

- 1. Monthly Analytical Reports.
- 2. Part failure rates.
- 3. Modification reports.
 - 4. Failure Effects Analysis.
 - 5. Maintenance evaluation.
 - 6. Special reports.

The information received by management, Electronics Supply Office, operation, and engineering from the data processing center is further analyzed and formulated into corrective actions and improvements to be implemented in the equipment in the fleet.

The completed DD-787 failure reports being filled out on the AN/SQS-26 Sonar failed components, are sent to the Naval Applied Science

Laboratory. There the information from the failure reports is coded edited and processed by use of a control Data Corp. Model 3200 computers. Printouts are sent to interested activities monthly.

The failed components and the associated circuitary are analyzed and, if waraanted, recommendations are submitted to the AN/SQS-26

Program Office for the modification of the circuitary or the changing components.

E. Data Outputs:

- 1. Data: Formats
 - a. Computer Printouts
 - b. Special Reports
 - c. Failure rates
- 2. Data Uses:
 - a. Management uses the data to measure:
 - (1) Equipment performance
 - (2) Equipment availability
 - (3) Mean-time-to-failure
 - (4) Mean-time-to repair
 - (5) Maintenance ratio
 - (6) Maintenance delay factors and a basis to initiate interrogations.
 - b. Electronic Supply Office uses the data to establish:
 - (1) Spares requirements.
 - (2) Part unavailability.
 - c. Operations uses the data to:
 - (1) Optimize maintenance techniques.
 - (2) Establish maintenance time per equipment.
 - (3) Establish PM schedules.
 - (4) Establish PM procedure.
 - (5) Establish maintenance skill levels and staffing requirements.
 - d. Engineering uses the data to establish:

- (1) Modification requirements.
- (2) Modification effectiveness.
- (3) Maintenance routines improvement.
- (4) Equipment and components improvement.

F. Advantages:

The electronic data processing system provides sufficient data to enable an engineering analysis and a basis for establishing improvements and corrective action.

G. Disadvantages:

None, it accomplishes the task for which it was intended.

- H. Recommendation for Implementation in shipyards:
 Although the electronic data process system provides the data
 necessary to perform an engineering analysis, it is not being recommended for use in the shipyards for the following reasons:
 - 1. This system has been established as a BUSHIPS electronics.

 failure reporting system and would require excessive monitoring to collect data on electrical and mechanical parts since the system is associated strictly with electronics equipment.
 - 2. All procedures and directives would have to be rewritten.

III. System:

Submarine Antenna Failure/Deficiency Reporting System

A. Purpose of Data System:

To improve quality workmanship, procedures and operational availability of submarine antenna systems.

- B. Where Data Systems Used:
 - 1. Fleet
 - 2. Shipyards and repair facilities
- C. Data Inputs:
 - Standard Form: Submarine Antenna System Failure/Deficiency Report (NAVSHIPS 4895 (Rev 11-63)
 - 2. Data Elements:
 - a. Ship
 - b. Antenna/system
 - c. Date
 - d. Description of defective part or component
 - e. Antenna position at time of casualty
 - f. Operating conditions at time of casualty
 - g. Degree to which system performance affected
 - h. First indication of trouble
 - i. Photographs or parts available for inspection
 - j. Narrative remarks
 - k. Equipment History
 - (a) Defective part installed by
 - (b) Previous trouble
 - 1. Cause of trouble
 - m. Comments:
 - n. Recommended corrective action

3. Data Sources

- a. Fleet
- b. Shipyards and repair facilities

D. How Data Processed:

The completed 4895 form is distributed to the following activities, NAVSHIPYD Phila. (Code 1600) Original, BUSHIPS (Code 671), USNUSL, Submarine Force Commander, Squadron Commander, Commanding Officer. Once the original 4895 form is received by code 1600, at the Phila. Shipyard, the report is screened for accuracy and completeness and logged in by ship, and by one of the following six (6) failure classifications.

- (1) Installation and/or Insufficient Inspection
- (2) Inadequate or Improper Design
- (3) Failure due to unknown cause
- (4) Failure due to operational error, or improper maintenance procedures
- (5) Worn Out
- (6) Accident

Charts are kept updated by listing each failure received. A quarterly summary report is written and sent to each participating activity. A listing of weekly failures is routed through Engineering and Quality Assurance activities within SAQAF. Corrective action is recommended by the SAQAF to the BUREAU. At the present time all failure data is processed manually, but it is planned to begin punching the failure data on EAM cards. Printouts will be separated on the following columns, hull no., antenna type,

classification of error, installing activity, failed component, how component failed, and who reported the failure (Ship, ship-yard, private shipyard, etc.) A monthly bulletin is circulated which updates procedures, gives maintenance hints, list problems and corrective actions encountered by activities during the preceeding month.

E. Data Outputs:

1. Data Formats:

- a. List of failures that occured during preceeding week
- b. Monthly bulletin
- c. Quarterly summary reports

2. Data Uses:

The data is used to pinpoint problem areas, a basis for corrective action, a mean to communicate and exchange ideas, and to improve the operational availability of the antenna systems.

F. Data System Advantages:

Provides some data for engineering analysis; and a means for evaluating the effectiveness of the antenna improvement programs. Collects failure on mechanical, electrical, and electronic parts.

G. Data System Disadvantages:

No operating time is recorded and not enough data is collected to perform a reliability and maintainability engineering analysis.

H. Recommendation for Implementation in Shipyards:

It is not recommended that this reporting system be implemented throughout the shippard since the system was designed and is limited to the collection of failure data on submarine antenna systems.

IV. System:

Defect Prevention Reporting Program

A. Purpose of Data System

The purpose of this system is to eliminate the receipt of defective material and equipment.

- B. Where Data System Used:
 - 1. Naval Shipyards
 - 2. Repair facilities
 - 3. Supervisor of Shipbuilding
- C. Data Inputs
 - Standard form: There is no standard form. Each activity prepares it's own.
 - 2. Data Elements:
 - a. Reporting activity
 - b. DPR No.
 - c. Manufacturer's name and address
 - d. Contract no. under which material was procured
 - e. Equipment, noun description
 - f. Stock/part no.
 - g. Serial, heat, lot, batch, melt number, etc.
 - h. Identification of such facts as specifications, paragraph, drawing, demensions, etc. to which the product is not in conformance.
 - i. Description of non-conformity
 - j. Cause of defect
 - k. Quantity of defective equipment
 - 1. Number of previous DPR's generated against the manufacturer

- m. Cost of equipment
- n. Cost of repair
- o. Defect classification
- p. Material disposition
- q. Other
- r. Action Required

D. How Data Processed

The Defect Prevention Reports are originated by the Naval Shipyards, Repair Facilities and Supervisors of Shipbuilding. A copy of all DPR's are sent to BUSHIPS, Code 609.1, where they are forwarded to AEFF, Code 1813. AEFF has the responsibility of monitoring the defect preventions reporting program. When DPR's are received by AEFF and problem areas are identified, corrective action is initiated. If the discrepancy is due to inadequate specifications or was written against government furnished equipment, a copy of the DPR goes to the BUSHIPS TECH Codes where the problem is investigated and corrective action initiated. If the DPR was a result of Material not conforming to specification requirements or if due to Quality Control of the vendor, a copy of the DPR is sent to cognizant INSMAT and corrective action is initiated. A copy of the corrective action is sent BUSHIPS Code 609.1 and to the originator of the original DPR.

E. Data Outputs:

1. Data Formats

There is no standard output format; each DPR is handled individually.

2. Data Uses:

The reporting system is a Quality Control tool used to improve the material received and to evaluate vendors.

F. Data System Advantages:

The information collected in this reporting system could be used as supplemental data for an engineering failure reporting system.

- G. Data System Disadvantages:
 - The data collected on DPR are not sufficient to perform an R&M engineering analysis.
- H. Recommendation for implementation in shipyards
 Not recommended since it does not fullfill the need of reliability and maintainability engineering.



APPENDIX E
REFERENCE MATERIAL USED DURING THE STUDY

APPENDIX E

REFERENCE MATERIAL USED DURING THE STUDY

Background Material

- 1. NAVMATNOTC 3900, MAT325/KNS, 16 February 1966
 Subject: SecNAV Policy for Reliability of Naval Material
- 2. Tech Log. Inst. 4355.2, Ser. 602/609-88, 17 August 1965 Subject: MIL-STD-785 Military Standard "Requirements for Reliability Program (and/or Systems and Equipment)", implementation of.
- BuShips Instruction 9400.10C, Ser. 641-199, 30 April 1965.
 Subject: Machinery other than Navy Nuclear Propulsion Plant Machinery;
 Engineering and Technical Assistance for.
- 4. BuShips, Ser 935-M2, 31 January 1966
 Subject: Management Information for the Maintenance Data Collection
 System (MDCS): forwarding of
- 5. BuShips, Ser. 604-438, 26 July 1965
 Subject: Maintenance Data Collection System (MDCS) Data Element Changes and Modifications; request for.
- 6. BuWeps RREN-2:RBB, 9 December 1964
 Subject: Standard Navy Maintenance Management System; comments concerning
- 7. BuShips, 4700, Ser. 604-184, 23 March 1965
 Subject: Standard Navy Maintenance and Material Management (3M);
 Maintenance Data Collection System (MDCS) management products
 and summaries
- 8. GWU-LRP Report Serial T170 15 April 1964
 Subject: Survey of Information Requirements for Navy Maintenance and Material Management.
- 9. GWU-LRP Tech Memo TM-12066 13 Novemeber 1964
 Subject: Description and Scheduling of Management Products for the
 Navy MMM Program.
- 10. Navweps OD 29304, 15 May 1965
 Subject: Guide Manual for Reliability Measurement Program
- SMS-231 Presentation at BuShips 10 March 1966
 Subject: 3-M Application Concepts.
- 12. Auerbach Corporation, 1254-TR-1, 10 May 1965
 Subject: NADC Data Product Requirements from MMM Data Base.

- 13. MIL HDBK-217A Reliability Stress and Failure Rate Data for Electronic Equipment
- 14. MIL-STD-756A Military Standard Reliability Prediction, 15 May 1963

Data Collection Systems (Surface)

- Report No. FSO-1-R-OO1, APL, Silver Spring, Maryland Subject: The SAM Fleet Reporting System. An Integrated Program of Reliability, Operability, and Failure Data Processing and Analysis For Surface Missile Systems.
- 2. Utilization of SMS Operability and Failure Data Conference of 6 August 1964. (APL)
- 3. Report No. FSO-1-R-034, 12 November 1964, APL Subject: Utilization of the Maintenance Data Collection System in Support of the Surface Missile Systems Project.
- 4. BuWeps 13070.1B, FQ, 19 December 1963
 - Subject: Bureau of Naval Weapons Aeronautical Malfunction Reporting Program

Forms: NAVWEPS Form 13070/1 (3-61)
NAVWEPS Form 13070/2 (3-61)
NAVWEPS Form 13070/3 (10-62)

- 5. BuShips 10550.73 Ser. 695c-707, 28 June 1961 10550.73A Ser. 679c1-714, 7 October 1964 10550.73A, Ch. #1 Ser. 679c1-1012, 17 December 1964
 - Subject: Revised Electronic Failure Reporting System, implementation of (BuShips Report Symbols 10550-1 and 10550-14).
- 6. Training Guide, Navy Service Failure Analysis Program, Completion of Electronic Equipment Failure/Replacement Report DD-787(Proposed), Report BuShips 10550-1 and Electronic Equipment Operational Time Log Nav Ships 4855. Prepared by ITT, (FEC) for Fleet Technical Branch, BuShips.
- 7. Phase 1, II, Vol. 1, Vol. 2 Reports, Navy Service Failure Analysis Program, Prepared by ITT(FEC) under contract NObsr 81385, for Fleet Technical Branch, BuShips.
- 8. BuShips 9670.20D, Ser. 694D-14, 13 April 1961. Subject: Electronics Performance and Operational Reports, BuShips 9670-1 (NAV Ships 3878), With changes 1 through 3.
- 9. Report BuShips 9120-1, Sample Form, Report of Equipment Failure NAV Ships 3621 (Rev. 6-59)
- 10. Preliminary, Planned Maintenance System for the ASW Dash Weapon System, prepared by ComCruDesLant, PMS Office (Code 418C), Newport, R.I.

- 11. ComCruDesLantInst 4701.5 Sup.,
 Subject: Maintenance Data Collection Pocket Manual
- 12. OPNAV 43P2, March 1965
 Subject: Maintenance and Material Management (3-M) Manual with change 1.
- 13. Army Equipment Record Procedures, January 1964 Technical Manual 38-750

Data Collection Systems (Naval Air)

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- 1. AFM-66-1
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- 2. USAF Sys Comd Form 258-5, Data Collection System.
- 3. USAF ADC Regulation 66-28, 12 February 1964 Subject: Interceptor Sortie Evaluation.
- 4. USAF SAC Form 126-Subject: Air Vehicle Mission Record.
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- USAF AFTO Form 109
 Subject: Quality Control Deficiency Report
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- 9. USAF, Minutes of Meeting on Data Analysis Manual 14-18 September 1964.
- 10. USAF, Minutes of Systems Effectiveness Data Meeting, Headquarters Air Force Systems Command, 29-31 March 1965.

- (11) Air Force Logistics Command.
 - Subject: (a) DO-56B Series Products
 - (b) DO-56C Series Products

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 Subject: Standard Navy Maintenance and Material Management System
 (3-M System) Data Products; procedure for major product users to submit specific requirements for
- 2. MSO, Mechanicsburg, Pennsylvania
 Subject: Maintenance Support Office, Catalogue of 3-M Products.
- 3. CNAL 533B, Serial 6378, 22 December 1965.

 Subject: 3-M Aviation Data Product Requirements from MSO; submission of
- 4. MSO, Mechanicsburg, Pennsylvania Date: 10 December 1965.
 Subject: Maintenance Data Collection System, Validation Specifications for Shipboard Reporting.
- MSO, Mechanicsburg, Pennsylvania
 Subject: Description of EIC Summary File
- 6. MSO, Mechanicsburg, Pennsylvania 10 December 1965
 Subject: Maintenance Data Collection Systems, Validation Specifications
 for Naval Air Activities
- 7. NWS, Concord

Subject: Data Products from NAVWEPS Form 8000/13 Data Summaries.

- A. 1A Sequence Event Data By: Serial Number of Equipment
- B. 1B Sequence Part Data By: Part Reference Designator
- C. 1C Sequence Event Data By: Component/Assembly
- D. 1D Sequence Part Data By: Part Identity
- E. Remarks extracted from NAVWEPS 8000/13 reports
- 8. NWS, Concord Subject: NAVWEPS Form 8000/23 Time Meter Reports
- 9. NAVSHIPS 3621, Failure Reporting System
 - (a) Management Summary Report
 - (b) Equipment Failures by Manufacturers
 - (c) Commodity Report by CID
 - (d) CID Failures Summary Report
 - (e) Commodity Report, All nuclear by CID.
 - (f) Commodity Report, All SSBN by CID.
 - (g) Commodity Summary Report
 - (h) Failure Summary Report by Ship.

- (1) Ship component failures breakdown
- (j) Component frequency distribution plot.
- (k) Remarks, Summary Reports.
- 10. DTMB, derived from 10550-14 Subject: Standby and Radiate Status Tabulation
- 11. DTMB, derived from 10550-1 Subject: (a) Report 2A, Reliability/Maintainability Figure of Merit Summary
 - (b) Report 21, Equipment Performance Summary Report
- 12. NATSF, derived from NAVWEPS 13070/3
 - Subject: (a) TAB-40 FUR Detail Listing
 - (b) TAB-40 Maintainability Listing
 - (c) TAB-45 FUR Detail List Associated Parts Repaired or Replaced.
- 13. MSO, Mechanicsburg, Pennsylvania SN MMMS
 - Subject: Shipboard Comparative Analysis of Scheduled versus
 Unscheduled Maintenance Report, For DF10, D320, DES RON-22
 - (a) Table of Scheduled Maintenance Performance Ratios
 - (b) Table of Preventive Maintenance Performance Ratios
 - (c) Table of Planned Maintenance Performance Ratios
 - (d) Table of Total Man-Hours for Total Maintenance Man-hours in Units.
 - (e) Table of Total Man-hours for Scheduled Maintenance Man-Hours in Units.
 - (f) Table of Total Man-Hours for Planned Maintenance Man Hours in Units
 - (g) Table of Total Man-Hours for Corrective Maintenance After Preventive Maintenance Man-Hours in Units.
 - (h) Table of Total Man-Hours for Preventive Maintenance other than MRC Man-Hours in Units.
- 14. SNMMMS Product MDC-5 Subject: Sample Maintenance History Record for DD Class Ship.
- 15. COMOPTEVFOR Instruction P3930-ID Volume II, 1 August 1964 Subject: Project Instructions
- 16. Patuxent Naval Air Station (MEARS)
 Subject: Automatic Reliability and Maintenance Management System

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- 1. FARADA Failure Rate Data Program FMSAEG, Corona, 1 April 1965
- 2. IDEP Interservice Data Exchange Program FMSAEG, Corona.
- Memorandum, MAT 3254, 21 December 1965
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- 4. NAVAPISCIENIAB 3920.4, 6 January 1966
 Subject: Procedures for making requests of Navy Automated Research and
 Development Information System (NARDIS)
- 5. NASA PRINCE INDEX, October 1965
 "Parts Reliability Information Center"
- 6. NASA APIC INDEX, November 1965
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- 7. MONITOR DATA SYSTEM, March 1966
 The Institute for Cooperative Research, University of Pennsylvania

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 Subject: Reliability and Maintainability of Military Electronic Equipments
- 2. ARINC Research, Monograph No. 8, 1 October 1959
 Subject: A Model for Scheduling Maintenance Utilizing Measures of
 Equipment Performance
- 3. ARINC Research, Monograph No. 9, 15 July 1960 Subject: Concepts Associated with System Effectiveness
- 4. ARINC Research, 1 September 1960
 Subject: Effects of Maintenance Procedures on the Reliability and
 Maintainability of an Airborne UHF Communication Equipment
- 5. ARINC Research, 20 July 1962 Subject: Special Report on Accuracy of AFM 66-1 Reporting
- 6. ARINC Research, Special Technical Report No. 7, 22 November 1963 Subject: A System for Data Documentation Control
- 7. ARINC Research, 31 December 1963
 Subject: Maintainability Prediction Theoretical Basis and Practical
 Approach (Revised)
- 8. ARINC Research, January 1964
 Subject: System Effectiveness Concepts and Analytical Techniques
- Proceedings of the 8th Navy-Industry Conference on Material Reliability, 11-12 May 1965
 Subject: Reliability - Maintainability; Fixed-Price Management

- 10. NAVSHIPS 94324, 1962
 Subject: Maintainability Design Criteria Handbook for Designers of Shipboard Electronic Equipment
- 11. NAVWEPS OD 29304, 15 May 1965 Subject: Guide Manual for Reliability Measurement Program
- 12. Society of Automotive Engineers Handbook, April 1964
 Subject: Reliability Control in Aerospace Equipment Development
- 13. AFSCR-TR-65 Volume II WSEIAC, Final Report of Task Group V January 1965 Subject: Management Systems (Elements of Effectiveness Assurance Management)
- 14. NATSF Technical Note 1-66
 Subject: Development of an Integrated Maintenance Management Information
 Retrieval System
- 15. RADC-TR-65-214, February 1966
 Subject: Validation of Discard-at-Failure Maintenance Mathematical Model
- 16. RADC-TN61-141, 15 June 1961
 Subject: Maintainability Measurement and Prediction Methods for Air
 Force Ground Electronic Equipment. Phase III Progress Report
- 17. RADC-TN60-221, 15 September 1960
 Subject: Maintainability Measurement and Prediction Methods for Air
 Force Ground Electronic Equipment Phase II Progress Report
- 18. ASD Technical Report 61-361, August 1961
 Subject: Methods for Computing Manpower Requirements for Weapon Systems
 Under Development
- 19. An ASTIA Report Bibliography, January 1962
- 20. RADC-TN-60-5, 6 January 1960
 Subject: A Research Plan for Developing Methods of Maintainability
 Measurement and Prediction (Phase 1 Report)
- 21. ESD-TDR-64-616, December 1964
 Subject: Handbook for Reliability and Maintainability Monitors Technical
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- 22. SECNAV Instruction 3900.36, 27 January 1966
- 23. NAVMAT Notice 3900, 16 February 1966
- 24. INSURV Instruction 4730.11A, 29 November 1965
- 25. Data Requirements with Formats -- Failure Reporting, Aerospace Technology Corporation
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- 27. Honeywell, Inc. Reliability Procedures Document R-ED 25078, dated 13 January 1960
- 28. General Electric Procedure Number 18.2, 20 November 1964 Subject: Discrepancy Data System
- 29. Martin Marietta Quality Procedure MM-1024 issued 20 January 1964, revised 1 July 1965
 Subject: MARS Form

APPENDIX F
RELIABILITY AND MAINTAINABILITY
DATA-COLLECTION FORMS

П

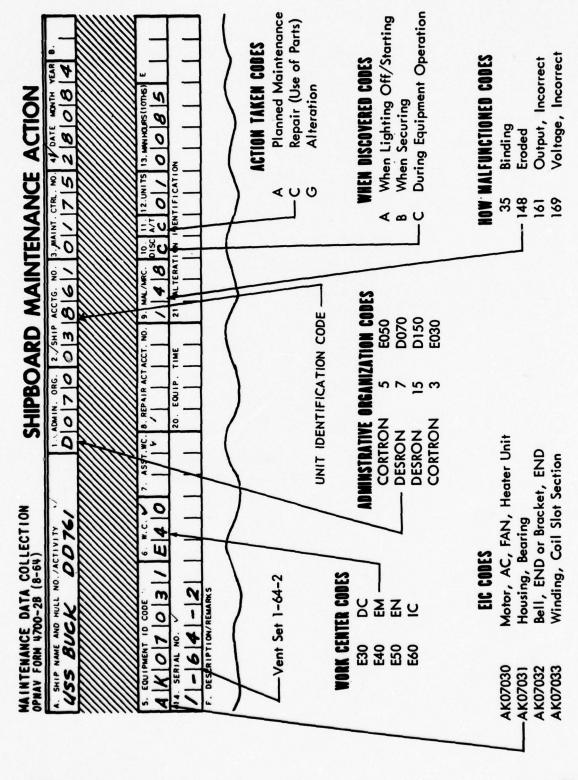


Figure 3-7. Samples of MDCS Codes and Representative Applications.

*

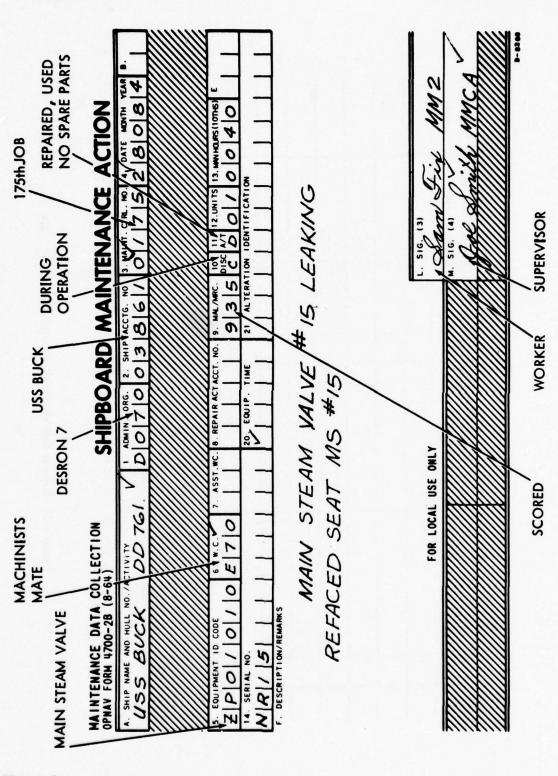


Figure 3-8. Shipboard Maintenance Action, OPNAV Form 4700-28.

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Figure 3-11. Reverse Side of OPNAY Form 4700-2 Series.

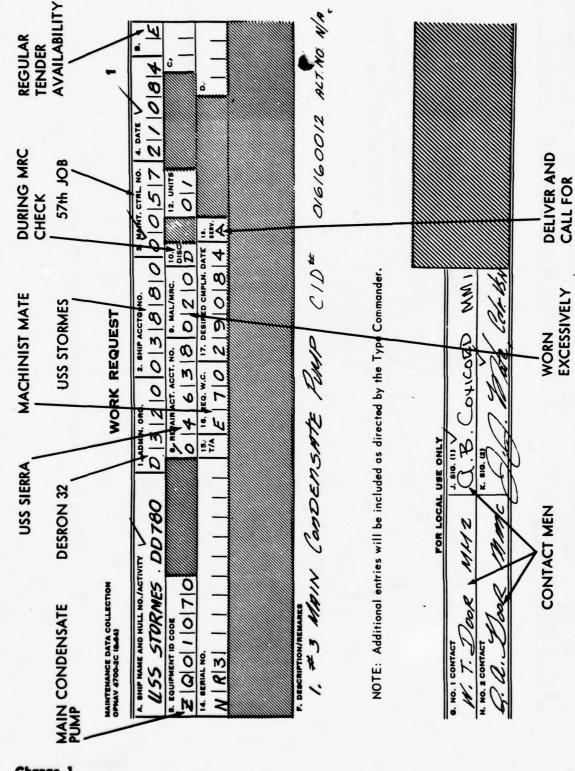


Figure 3-15. Work Request, OPNAY Form 4700-2C, Sheet 1.

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Figure 3-16. Work Request, OPNAV Form 4700-2C, Part II.

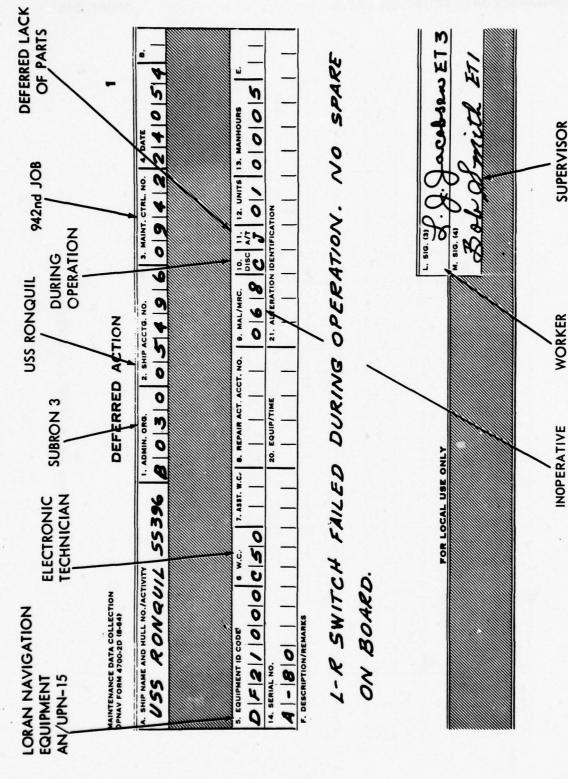


Figure 3-9. Deferred Action, OPNAY Form 4700-2D, Sheet 1.

SUPERVISOR

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Figure 3-11. Reverse Side of OPNAV Form 4700-2 Series.

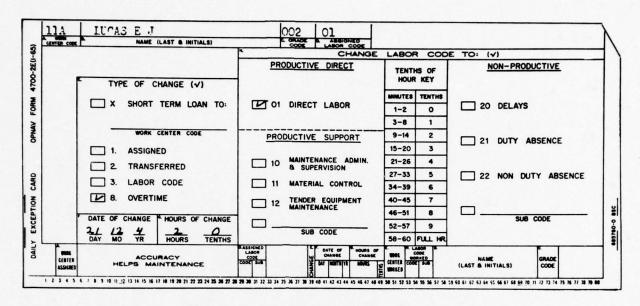


Figure 5-3. Overtime Work-In Assigned Work Center

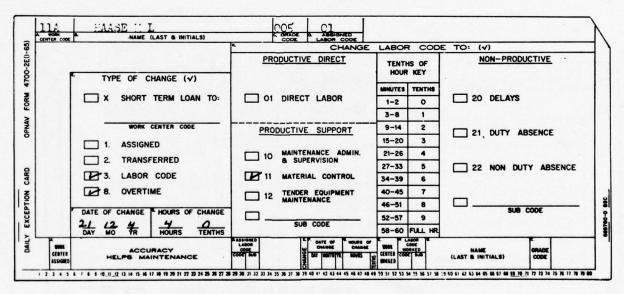


Figure 5-4. Overtime Work-Plus Labor Code Change.

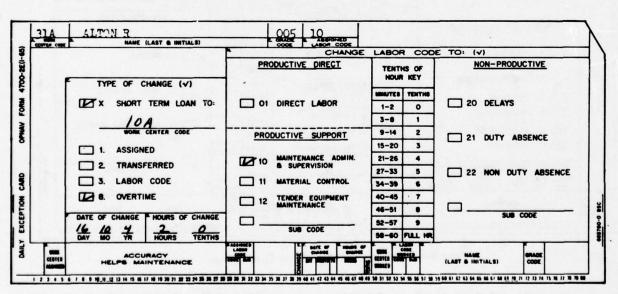


Figure 5-5. Overtime Work-Outside of Assigned Work Center, Same Labor Code.

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Figure 4-2, Work Supplement Card, OPNAV Form 4700-2F.

Daily Progress Report showing that Work Center 31A expended four (4) manhours on the maintenance action, but did not complete the repair.

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					DELI	VERED	(1)				

Figure 4-3, Work Supplement Card, OPNAV Form 4700-2F.

Showing that Work Center 31A expended an additional 6.5 manhours on the maintenance action and that the item is now repaired and ready for pick-up.

SHIPBOARD MAINTENANCE DATA COLLECTION SYSTEM

OPNAY 43P2

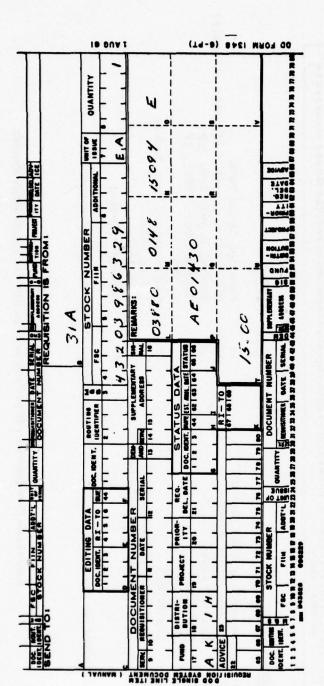
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	Requesting Work Center Federal Stock Number Unit of Issue Quantity Fund Code Cog Symbol Unit Identification Code Maintenance Control Number
BLOCK	*B *L,5&6 7 7 17 18 18 L

* Information for these entries will be provided by Maintenance Personnel

Figure 3-13, DD Form 1348,

Maintenance Data Entries for Ships Force on Ships with Mechanized Supply Records



ENTRY	Type Availability EIC (To the lowest designated assembly) Federal Supply Code for Manufacturer (FSCM), if No FSN Manufacturers Part Number (If No FSN) Unit Price Reference Symbol
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BLOCK	**************************************

Information for these entries will be provided by Maintenance Personnel

Figure 3-14, DD Form 1348,.

Maintenance Data Entries for Repair Departments on Ships with Mechanized Supply Records

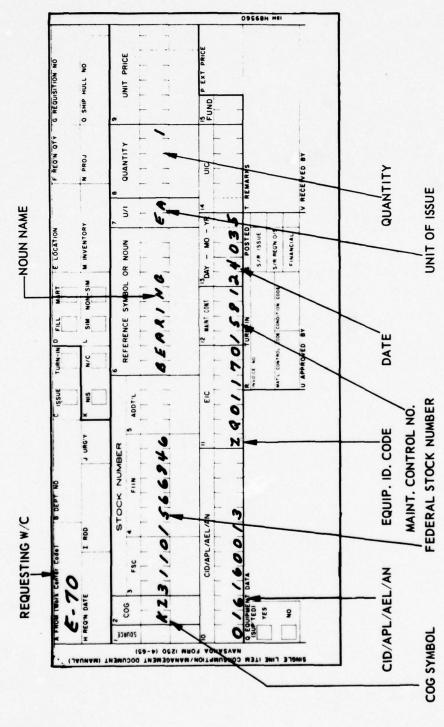
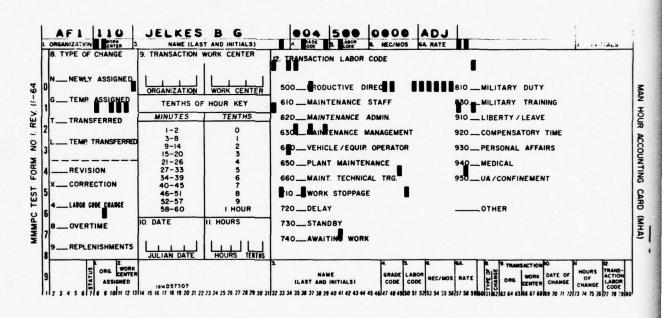


Figure 3-12, NAVSANDA 1250 Maintenance Data Entries for Ships with Non-Mechanized Supply Records.



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ORGANIZATIONAL WORK CENTER REGISTER

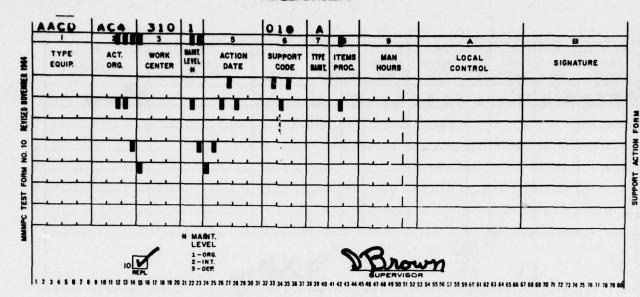
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REPLENISHMENT



This type of SAF will be submitted when pre-punched/pre-printed cards are authorized and replenishment is desired. No other transactions may be entered on this type SAF.

Exhibit 3-37

SUPPORT ACTION FORM

	-	1			2			3		4		5				6		7	8		9		A		В
		PE UIP			AC OR			VOR		MAINT. LEVEL		DAT			SUP	POR			PROC.		MAN		LOCAL		SIGNATURE
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										1-	VEL ORG. INT.								1	13	7	1	~		

This type of SAF may be submitted by the work center supervisor to document total support manhours for his men for one day on a single SAF.

Exhibit 3-38

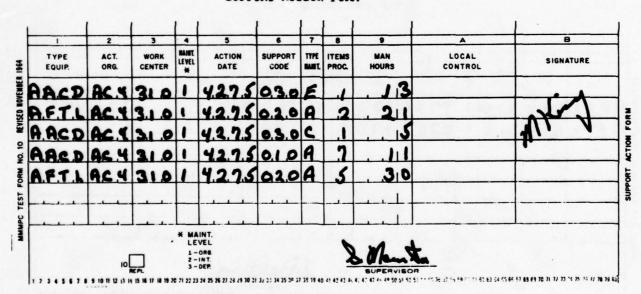
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This type of SAF may be submitted by an individual worker to account for his time only.

Exhibit 3-39

SUPPORT ACTION FORM



This type of SAF may be submitted to account for multiple actions

Exhibit 3-40

P-PREVIOUSLY COMPLIED WITH
W-WORK IN PROGRESS
B. DATE SIGNATURE A-ASSISTING WORK CENTER D-DOES NOT APPLY C-COMPLIED WITH 13. TECHNICAL DIRECTIVE IDENTIFICATION G. STATUS CODES G. DELIVERED BY D. DATE REC- F. ISSUED BY ORG INT O VES | NO H. DATE 6. MAINT. LEVEL .1 RIC /MFGR | .2 SERIAL NUMBER F. CREW G. KIT REOD. Ġ S. WORK .3 PART NUMBER 47. NEW ITEM F. SUPERVISOR SIGNATURE E. EST 4. ACTION C. STUB NO. D.BY DATE 12. INTERIM UYES | NO 3. BU/SER NO. B. DATE ACCESSORY CARD TECHNICAL DIRECTIVE COMPLIANCE FORM A. COMPLIANCE RECORDED ON HISTORICAL RECORDS E. INSPECTED BY A. PRI B. PRIMARY C. ASST. WORK CENTERS DATE 11. EMT .1 RIC/MFGR | .2 SERIAL NUMBER 10. MAN HRS A. MATERIAL/KIT STOCK NUMBER C. REMARKS C. CONFIGURATION FORM 0 1. JOB CONTROL NUMBER D. ACCOMPLISHED BY 9. STA-.3 PART NUMBER 46. OLD ITEM YES B. SAMI/CAMI E. REMARKS I. REMARKS 8. SYSTEM A. STATUS □ Los

TYES NO

H. SE REOD

7. ACTION

14. CORR.

DEP

TECHNICAL DIRECTIVE COMPLIANCE FORM

WORK CENTER

4. ACTION DATE A TECHNICAL DIRECTIVE IDENTIFICATION CODE BASC NO, REV. AND PART KIT 10. PART NUMBER A. TDC Part Number Change REASON CODES B - Feilure C - Time Change D - Ne defect Ġ 9. SERIAL NO. 8. RIC/MFGR CODE SIGNATURE 3. BU/SER NO. S. REASON 6. TIME 7. ACT 00 00 00 DATE CONFIGURATION CONTROL FORM MAMPC TEST FORM #12 (Rev. 11/64) **♀** □ YES C. ENTRIES REQUIRED B. NOMENCLATURE Loc

CONFIGURATION CONTROL FORM

MATERIEL MAINTENANCE RECORD

NOTE: EXCEPT WHERE DATES ARE SPECIFIED, ALL TIMES WILL BE RECORDED IN LOURS AND TENTHS

ALL TIMES RECORDED ARE

		6 0000	7		- CONTRACT			
UNIT TYPE DESIGNATION		2. UNIT SERLA	HIVON		TEAR	TIME	- 1 TY	E OF MAINT
				24			COR	RECTIVE
TIME METER READINGS			1			• • /		VENTIVE
A. FILAMENT/ STANDBY	B. HIGH VOLTS!		MONTH		YEAR	TIME	4-	IER (EXPLAIN (EMARKS)
E. AUNILIARY METER NO 1	D. AUXILIARY METER NO. 2		6 TIME	MAINTE	ANCE COM			
E. AUNILIARY METER NO. 3	F. AUXILIARY METER NO. 4		HIVON	DAY	YEAR	TIME	CRIT	PE OF FAILURE
MANHOUR ACCOUNTING							MAJO	OR
PERSON(S) PERFORMING MAINT	ENINGE 3. RATE TITLE	. Ship STATE	ON, OR COS.	PAM	Б.	HOURS WOR	MINO	OR .
							E. TOTAL	MANHOURS
							DELAY	SDED EXCLUDING
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Name of the second								
ACTUAL WORKING TIMES (DO N	OT INCLUDE TWO CATEGORI	ES IN THE SAM	E TIME IER	:00,			G. TOTA	LACTUAL
PREPARATION (SETTING UP TOOLS, TEST EQUIPMENT, ETC.)	B. FAULT LOCATION		C. REP	AIR CEP	LACEMENT (E PARTS)		WORK	ING TIME LDING DELAYS
CHECKOUT (TEST AND ALIGN AFTER REPAIR)	E. PREVENTIVE MAINTENANCE			ER (EXP				
DELAY TIMES IN REPAIR COMP	LETION (DO NOT INCLUDE T	WO CATEGORIE	S IN THE SA	ME TIME	PERIOD)		J. TOTA	L DELAY
(ON BOARD OR OFF)	B WAITING OUTSIDE HELP (BEYOND SH FORCE CAPABILIT	IP'S	EQU	HER FRIC IPMENT				IN REPAIR LETION
NOT PERMITTED TO WORK (EXPLAIN IN REMARKS)	E. WEATHER CONDIT (EXPLAIN IN RELL	TIONS ARKS)		TCHES, I	THE (MEALS	1		
TOOLS OR EQUIPMENT NOT AVAILABLE (EXPLAIN	H. SLEEP			IPMENT	IN USE		┧└──	
IN REMARKS) 2. PART REPLACEMENT DATA (C	HECK HERE THE CONTINUED	ON ADDITIONA	L SHEE()				<u> </u>	
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OPERATING TIME LOG

	MONTH	
ALL TIMES RECO	RDED ARS	

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I. DATE	2. TIME POWER OR STATUS CHANGED	3. POWER OFF	4. STANDIN	S. OPTHATE	6, PULLY OPERATIONAL	1, PARTIMILY OPTICATIONAL	4. INOPERATIVE	(HOURS AND TENT)	60. REMARKS (REASON FOR CHANGE IN POWER OF STATES LE OTHER THAN ROUTINE OPERATION)
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RACKGROUND INFORMATION ON FAILURE RATE DATA - FARADA PROGRAM INDOFENSALES (10-41)
TO SUFFORT "TASULAR FAILURG RATE DATA SURMARY"
ACTIVITY XYZ CANNO ROSE ABC-123 I. DESCRIPTION OF EQUIPMENT(S) TESTED OR UNDER SURVEILLANCE A CENTER TO STATE OF THE ATENDED FUNCTION
AN/F: 9-7- farge high speed digital computer for use in neal-time foir defence problems
E. PRODUCTION STATUS (Production, Prototype, broadword) Prototype C. AGE OF EQUIPMENTS, PRIOR TO COMMENCEMENT OF TEST OR SURVEILLANCE D. VINTAGE OF EQUIPMENT (Your of operational aroun)
2 years / 1962
II. CONDITION OF TEST (or surveillance)
8. JAN. RINKENT (ground, aircarna, laborerary, normal field approprians, accept great life, etc., complete word description including geographical location)
V Equipment housed in special environmentally controlled
hulding at a classified location.
C. MAINTENANCE (routine replace and repair, preventative, etc.)
Some preventatione maintenance in addition to rantine replace
III. SYSTEM STATISTICS
A. SOTAL SYSTEMS (number of equipments)
8. TOTAL SPERATING TIME AND TIME BASE (Highs hours, hours hours, equipment hours)
8500 hours of equipment yearation E SYSTEM WEAN TIVE, TOTAL NO ISER OF FAILURES V 842 Catactrophic failures MTBE
1/842 Catactrophic failures
Approximately 10 hours MTBF
TO THE STATE OF TH
Cartrolled; laharcitary failure reports and equipment remaral tage under the immediate surveillance of preprincil personnel.
Significant removal piter defined as the total removals minus assistant damage personale removals there to failure of another comprised surlain, and "modified fruit removals.
C. Est matus Parcent of total faculties deronite
Operating Procedure" (SP 63-457) for sample presentation of "Dackground Information on Failure Rate Data"

PART IDENTIFICATION	FAILURE MCDE	NO OF FAILURE
Siminature, Pinder	1 Open	V141.
	Shortel	87
	Back histonee Vade fenn	1. 22
	· Undable	5
	Total	255
Para I consister Siling	1 Upon	7
PART FAILURE TIMES (list exect failure times for each failed part, whose part identification	OPERATING TIME	NO. OF FAILURES
Capacitar, Ceramic	1255 hours	1
Simonduster, Viole, Haraning	825 hours	(1.
Pewer Transistar Silicon	2000-2500 hour	2 3
" "	4500- 6000 Lands	
Recitor, Carlos Comp.	7500-8500 hours	
/		
SPECIAL ENVIRONMENTAL CONDITIONS (list all environments not given	on "Tebular Failure Rate Data Summary")	

from generators. These surges were as high as 130 percent of nominal.

VIII. ADDITIONAL INFORMATION (continue on additional sheets as required)

The date are a composite of two separate efforts of enceeding date were integrated into this single report since they discribe the same equipment and the comp mire very comiliar.

(a) I'm, J.C., "A Freliminary Reliability analysis of the AN/FSQ-7 Computer, Frenchings of the 12 the patient Symposium in Reliability and quality Central, for \$72-320.

(5) Mann, 2.3., "The AN/FSQ-7, a Rindlity Progress Report, Proceedings of the 1756 RETMH Symposium of Applied Reliability, pp 75-82.

11m3 Fmine 0 9 (10-44) (DACA)

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		MITTIONS	0.878	0.197	0.05	9.025	0.0075 And And	
	LYARY - FARADA PROGRAM	INTENDED INSTALLATION (End (Let) ENVIRONMENT	giring	Exercial	Micarle	Sotuite	Missile	NUC. 5.3.7
	SUNMARY - FARI	PARTICONDUST INFORMATION ON FAILURE RATE DATA" Should also be particological to the part	14.7.2 1	Letter water	AGREE (figs) Fast	queque.	$\overline{}$	244, 181, 187, 187, 187, 187, 187, 187, 187
	TABULAR FAILURE RATE DATA 50% IND-FMSAEC-8503-10 (10-44)	APONENT MENCLATURE MENCLATURE MENCLATURE		Someone contraines Mr.		Salemi, Natory, Royalesin, of Salemis, 3000 psi	Suctions, Eletricol, Spirit, questiciti.	HOTE, (a) The following estimated
	ABULAR FAIL	PARCEGROUND INFORMATION OF THE PART/COUNCY COMPLETE NOMENCE AND E Remittene includes MA Spec. No. 1 applicable)	Capaciter, First, Mice	de	See Read	Salan Miles	Lucie	

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UNIVERSITY OF PENNSYLVANIA MONITOR DATA SYSTEM

	ASSEMBLY DESC	CRIPTION		•
Equipment Nomenclature	<u> </u>	Coded By		
		Organization	<u> </u>	
(1)		, Table A		
Equip.Code Unit Code	Assembly Code Ver	sion		• ;
IDENTITY				
(2) Mfr. Part No		(3) Fed. Stock No.	1 .	
(4) Reference Symbol				;
(6) Assembly Name		, (7) Contract No.		·
(8) Referenced Assembly			. 112	
(9) Assy.Dwg. No	Rev	, (10) Date/	Mo. Day	
(11) Schematic No.	;Rev	, (12) Date Tr	Mo. Day	•
(13) Next Assy. Dwg. No.	Rev	, (14) Date/	:	
PHYSICAL DESCRIPTION			Mo. Day	
(15) Phys. Char. (Table Z)				
(18) Length, ins	(19) Width	,ins (20) Height _	in	\$
MTBF (hours) (21)		, (23)		
(27) Quan/Prime Equip.	(28) Est. Uni	t Cost	,dollars	
(29) Repair Loc. (Table L)				
(32) ERP/S(ERP Factor)	(33) H	RP/N (MRP Factor)		
ENVIRONMENT				·
(34) Max. Op. Temp. ±	,°c (35) Min	. Op. Temp.±	.°c	
ELECTRICAL INTERFACE				
(36) Number of Circuits		Number of Active Pins'_		
(38) Number of Test Points		Number of Test Connecto	rs‡	
			1 1	
	PHYSICAL INTERFA	<u>CE</u>		
Conn Type Manufacturer	Part Number	. Mating Interface	Ckt. Sym.	No. P
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01				
02				
03'				

CIRCUIT DESCRIPTION

Ckt No.	Ckt Function	Ckt No.	Ckt function	Ckt No.	Ckt Function
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02		07		12	
03		0.8		i3	
04		09		14	
05 .		10		15	

PIN COUNT .

Conn	Pin	Ckt	Conn	Pin	Ckt	Conn	Pin	Ckt	[Conn	Pin	Ckt	Conn	Pin	Ckt
‡ 00	000	00												
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SPECIAL INFORMATION

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UNIVERSITY OF PENNSYLVANIA MONITOR DATA SYSTEM DATA SHEET

MDS ITEM NO	TABLE A	!
DATA SOURCE	 DATA TYPE	
STATE		

Conn No.	Pin No.	Pin Func.	Code No.	Ref. Pin	Mominal Value	Ran	ge	Parameter	
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EXHIBIT I B

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				ce Resources	16 Mec 17 SMR Code	26 Optional	25 Par Poul Oty	30 Analytical Guni O Yes od O No	22 Est Debi Cost		Gert App and Date
Mear Central No.	Contractor	Model	5 Optional	9 Maintenance Resources	4 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	24 and	25 Par	29 Status of Dec	31 Breakout O Yes		
RECORD				ssks	3 D C	22 TAOW	23 TAT				Mis Review and Date
ALYSIS MARY				quirements and I	13 Prod Lead Tame	21 Factors	Mant	Devices Wep Sys Training	O Haint Training O Flight Training		
MAINTENANCE ENGINEERING ANALYSIS RECORD ASSEMBLY MEAR SUMMARY			4 Design Changes	8 Maintenance Requirements and Tasks					1 _ 3	Mear Change Record	at Date
ENGINE					12 Unit Cost	20 Design Spec		28 Training Requirements Personnel	Organization Intr Level Oepot Level	Mear Ch	Refease By and Date
NANCE ASSE				ation	Comp End Art	8		28 Traini			
MAINTE			3 Applic. Accept Repts	7 Maintainability Evaluation	11 Gly Per Assy Co	ent Spec/DWG			ė		
				M C		19 Procurement S		٥	0 0		Reason for Change
		iber	cable Relability Speci		N and Nomencialure)				Cort Overhaul Commercial Overhaul Intr. Maint		
_	Numenclature	Designation / Part Number	2 Compliance with Applicable Reliability Specification	6 Maurienance Concept	10 Neat Higher Asy (QN and Namencialure)	18 Process Spec/DWG		27 Extent of Maint	Conmercial Overhaul Commercial Overhaul Intr Maint	a.	Mear Cug No.

EXHIBIT II

-	MAINTENANCE CONCEPT	
	May Control No.	
Nomenciature	Centracter	-
Designation/ Part Number	Hodel	
2 System Assembly Function		
		18 mg
3. Mantenanco Cencept		
4. Bases to Baintenano Censey,		

A-46

WR-30 Mear Control No. Unsched Contractor MAINTENANCE TIME DISTRIBUTION CHART EXHIBIT, 111

V-74.

EXHIBIT IV

-	MAINTAINABILITY EVALUATION
and show	Mary Control No.
	Contractor
Desgnation / Part Humber	Medi
2. Consideration	Memor of Accomplishment
A. Stendardusion	
A. Diagonstic Aids	
C. Accessability	
d. Ease of Removal & Replacement	
e. Functional Grouping	
L. Work Environment	
C. Salety	
A. Nameling	
i. No Maintenance Induced Faults	
j. Calibration—Adjustment	
L. Sensitivity—Stability—Criticality	
1. Human Factors	
m. Maiotenance Instructions	
A. Training Requirements	
p. Others	
4. Maintainabhlity Prodiction	
5. Relability Prediction	

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A-48

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							`	WH-30
	Mear Control No.	Contractor	Biedel	4 Mean Time Between Failures Designed Seurce Actual Source Estimated Source				Actual MTDF Part Application
RELIABILITY AND DESIGN DATA				3 Operating Life Hrs Retirement Source Life TBO Source	6 Probable Results of Failure	9 failure Mislary		Design Life
				Existence of Alternatives Mees (2) Some (1) Equir (0)				Madel Used In
			Designation / Part Number	2 Multary Essentiality Existence of Mission Effect Redundancy Total (2) More (2) Partial (1) Some (1) Hone (0) Complete (0)	S Probable Modes of Failure	7 Fail Safe Characteristics	B Secondary System	10 Similar or Same Parts in Similar Installation Part Number

WR-30 Mear Central Ne. MMM/FH Contractor = Frequency PERSONNEL PLANNING DATA Total EXHIBIT VIII Supervisory atsibamnatnt . sized satuniM ni Elapsed Time Mol • Skill Level No. Pers by • S AV SOM Designation / Part Number Jugey Maint Type Code Maint Level A-52

				•	`	WR-30
				1	1	
	Mear Control No.	Centractor	Kodel		.e htol	
	'*	18	IS	Scheduled MMM/FH	Supervisory	
UMMARY				Schedule	ď	
PERSONNEL PLANNING DATA SUMMARY				6	aing -	
PLANNING DAT					e; ktot	
RSONNE				MMM/FH	Frosiviagus	
P.				Unscheduled MMM /FM	et steibom:of.nl	
				•	aised	
			rt Number		Kª \ N.2C	
	enclature		Designation / Part Number	•	Bujirg	
-	1		2	~	Maintenance Level	A-53

E (()

Mear Control Ma. Contractor EXHIBIT X
SUPPORT EQUIPMENT ž Designation / Part Humber. A-54

WR-30

EXHIBIT X

ans .	SUPPORT EQUIPMENT REQUIREMENTS SHEET	
		Meer Carbol No.
Nemencialum		Contractor
Dezignation / Part Mumber		Medel
2 Special Support Equipment	Ganeral Support Equipment	Standard Support Equipment
3 Optional	4 Centract Number 5	5 Optional
6 Support Equipment Namenclature:	7 Support Equipment Part/Model No.	8 Stack/FSW No.
9 Requirement:		
10 Copabilites:		
11 functions		
12 Operation:		
14 feconorended Item Performs Following "Maintenance Lovel Function":	18 Further Supporting Data Applicable to, or Attached to This Requirement Sheet	13 Description (As applicable) . Raterial:
A Price	*	Finish Concluse Dimensions.
MLF Number of Number of End Articles, Specific Article, System Items Required 1 systems or Components or Component Involved	Properties.	Service Requirements:
	Deg. Fig.	19 Series Code
(f it is one line anty; unless the item performs multiple NLF) "C" maintenance level function not applicable to avionics lest equipment	Letter Ma.	BUNETS. Cade
16 Estimated Prices: (If R&D required, and this block and fill no block 17)	17 Research & Development Required Off Checked, complete the complet	20 Horn No.
New Recurring Costs. 8	Preacheard, Mach-Up or Prototype Required [Furnish details]	21 Bate 22 Revision No.
(Ory.) Recurring Casts: 8	Estimated Capracation & Testing Costs: \$	23 Sketch (Separate Sheet)

WR-30 EXHIBIT XI A-56

_								 	
						& Remarks			
					Estended Unit Price Dellars Comb				
		Mear Centrol No.	Centractor	Model	Unit Price Unit Price Dellers Cents Est.	23	Spers Affications	27 Model/Type Na.	
					S L Total H Pry. E F Recm.	z	Optional		
					EEE E	z.	\$ 5 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8		
	_				- ELS	2	Recm. Orb./ Factor		
EXHIBIT XII	LIS				E E E	19	Rece. Mamt. 005./ Factor		
181	RIAL						Part Rumber Code		
EX	MATERIAL LIST				Prime Contractor's Part Number	18 Manufacturer's	Part Number	26 Nomenclature	
					Nemenciative	a	-Federal NFR Code		of Ust
						91	E E E	•	29 Date of Ust
					A Reference Symbol No. (for Elec- tronics Only) Optional for Other	83	Stack Mumber		
					-2002-				
	-	- Indiana		Designation	Properties of Test No.	=	Code	25 Cantract Number	28 Contractor

Mear Central No. Centracter ADDENDUM SHEET

A-58

FAILURE/MALFUNCTION REPORT

I GUD NINEC				,						;	-1	
1. SHIP NAME, C.			LL M	0.				Z.DA	TE POUT	YEAR	3. REI	PORT NO
USS BUCK											AK7	
4. REPAIR ACTIVITY					J.D. Cop	E	7.5E	EIAL !	10. 4 MF	₹. €	3. How M	AL. Cose
	390.			FE 04.								
9. PRIMARY OR SECONDA	ey	10. DIS	C	11. STAT	TUS AFTER	FAILU	IRE .	12. E	HVIRO	MER	17	
				.A3	32 C	1 .						•
13. ACTIVE REA	TR	IME	TC	14. La	DE DOWN	TIME	15	5. AL	DOW	HTIM	15	
154.72	'''										•	
16 TOTAL EQUIP. D	OWHTIM	IE I	7. Tor	AL OP.	TIME	18.5	ERIA	L Mo. f	MFR OF	REP	LACEMEN	17
19. HARRATIVE	REMA	RKS &	REC	COMME	HDATION	15						
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20. CID/APL/	MAY											
21. Source 22. FEDERAL	STOCK N	0. /PAZT	10. 2	3. REFER	RENCE SY	A JOSY	2 אנים	4. MA7	TEZIAL U	ED 2	5. UHIT F	RICE
CODE								•	QUAHI			
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26.515 SF SUPPLY	PFRS.	i'	27.513	s. of Fi	PAIRMAI	4	12	8.516	GF REI	ウムバイ	IAN SUP	7.
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Figure I

Preceding Page BLENK - FILMER

REPORT OF EQUIPMENT FAILURE MAYSHIPS, 3221 (REV. 8-53)			0	REPORT BUSHIPS - \$120-1
1 cry 41/	of Failure (Month, Da 5 Jan 4	966	4. DATE OF LAST FAI	LURE (MONTH, DAY, YEAR, OU. 1960 OUP NUMBER
NAME OF FAILED COMPONENT WITH A DO I HE SET		JIV,	ONENT IDENTIFICATION	I NO. (CID)
GENERAL ELECTRIC		7. MANU	FACTURE SERIAL NUMBER	K
CA PADONN C	YES NO	V		OURS SINCE COMPONENT
1. GROKEN OR GRACKED PART 2. EXCESSIVE PART CLEARANCE 3. LACK OF LUBRICATION 3. FAILURE OF CONTROL 7. MPROPERLY INSTALLED 6. LACK OF LUBRICATION 7. MPROPERLY INSTALLED 6. EXCESSIVE HEAT	9. LOOSE CON 10. INSULATION 11. WATER 12. VIBRATION	INECTION IN FAILURE	13. LEAK 14. FUNGUS 15. CORROSION 16. UNKNOWN	
II. United Security	PART DATA			
), NAME OF PART THAT FAILED	MATERIAL OF WHICH	HOURS	PART NO. (U	ee Only One: Federal Stock and Piece No., or Mig. No.)
RT-8 DIODE	BERMANIUM	ו נהם נמא ענט	N 451	92 A2 V
GIVE DESCRIPTION OF FAILURE, ELABORATE ON CARRECURRENCE OF FAILURE:	RKS AND RECOMME USE AND/OR REMED		LTE. GIVE RECOMMI	ENDATIONS TO PREVENT
TROUBLE CALL INDIC.				
IN JESTI GATION SHOWED				
REPLACED SAME. TE			•	
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1 Sister 1 10 Matthews	1, t V		DATE / 1/	66.

Treceding Page BLann - FILMEN

REPOUT THE FAILURE OF	HE FAILURE C	IIING AG		li li	NEW YORK		= 31	OKIN OLU PALT OR TULE CHT THIS FOLK	01. 13C		11.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1	I. C.I. TITIS FOLLT. 3. HEPATHED ON REPORTED BY GAMED	1		4. DATE	DATE OF FAILURE	
5. EQUIPMENT INSTALLED IN (TYPE ALD NO.)	ALLED IN C	TYPE A	NO NO.	-					6. TIR	TIME METER READING OF	FF OF G TIME	-	7 YES 100		נ. פובמוד	פיבא נופאר ככיםו ווכי	231110
EQUIPMENT	9. MODEL	DESIG	MATIO	MODEL DESIGNATION AND MOD. NO.	. NO.			10. SERIAL NO.	AL NO.	11. CONTHACTOR	TOR				12. CONTRA	12. CONTRACT OR CO 160.	6
COMPONENT (MAJOR UNIT)	13. MODEL	Ø1530	SVATION	13. MODEL DESIGNATION AND MOD. NO.	. NO.			14. SERIAL NO.	IAL NO.	15. CONTRACTOR	108				16. CONTRA	16. CONTRACT OF ORDER NO.	No.
ASSEMBLY OR SUBASSEMBLY	17. ASSEMBLY AND MOD. NO.	BLY AND	do MOD	. NO.				18. SERIAL NO.	IAL NO.	19. MANUFACTURER	TURER				20. (LEAVE BLAKK)	E BLANK)	
	21. PART NAME OR TUBE TYPE	TUBE	TYPE	22. STOCK NO. (FAILED ITEM)	CK NO.	FAILED	(TEM)				23.	23. PART REF. DESIG. (V-101.R-101. ETC.)	G. (V. 101 .R.		24. REPAIR TINE WAN HOURS	TIKE (MAN-	-HOURS
DATA 25. H	25. HOURS IN SERVICE	VI CE		26. MANUFACTURER OF FAILED PART	FACTURER	OF FA	ILED	PART			27. SERIAL NO	IAL NO.	28. WAS	28. WAS REPLACEMENT PART AVAILABLE LOCALLY TYES NET ME	IT PART AW	AILABLE NO	
29. FIRST INDICATION OF	ION OF	30.	CHECK	30. CHECK TYPE(S) OF TUBE	OF TUBE	OR PART FAILURE	T FAIL	LURE					31. CAUS	CAUSE OF FAILURE	JRE		1
INOPERATIVE	VE	000		ARCING		8		GASSY		790		OUT OF ADJUST.	<u>_</u>	FAULTY PACKAGING	KAGING		
2 INTERNITTENT	ENT	710		BEARING FA	FAILURE	300		GROUNDED		900	SHORTED	TED	٦	MI SHANDLING			
\$ LOW PERFORMANCE	FMANCE	780	T	BENT		380		LEAKAGE		770	SLIP	SLIP RING OR	Ī	INSPECTION OR TEST	OR TEST		
A NOISY	č	040	\Box	BINDING		730		LOOSE FUISSION	NOISSIN	610	- F	FAI LURE		NORMAL OPERATION	RATION		
6 OUT OF ADJUSTMENT	JUSTMENT	720		BRUSH FAILURE	URE	750		MISSING				DID NOT WORK		ASSOCIATED FAILURE. EXPLAIN	FAILURE.E	XPLAIN	
7 OVERHEATING	NG	8		BURNED OUT		800		NOISY		020		WORN EXCESS.	Ļ	OTHER			
MSTABLE		130		CHANGED VA	VALUE	\$ \$0	\Box	OPEN			2 2 2	SEE INSIDE FLAP	32. WAS	WAS THE PART REPLACED DURING FAEVENTIVE MAINTENANCE?	REPLACED D	MING	
9 OTHER		170	٢	CORRODED		680		отнея			300	S			VES	NO	1
33. REMARKS (Continue on reverse side if necessary)	inue on rev		side i	fnecessa	(4)												11

DD (1 AUG 54) 787

ELECTRONIC FAILURE REPORT

Figure 1. Electronics Failure Report DD-787 Currently Used by BuShips

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BUSHIPSINST 10550.73A
7 October 1964

ELECTRONIC EQUIPMENT OPERATIONAL TIME LOG MONTHLY SUMMARY REPORT

NAVSHIPS 4855-1

BUSHIPS RPT 10550-14

2. Year	3. Name of Activi	ty/Ship	4. Acti	vity Code/S gnation & F	hip full No.
1964	NAVCOMMSTA				
6. Serial Number	7. Standby Time On (hrs)	8. Fully Er Time On	ergized (hrs)	9. Date & Operat	Time of ional Failure Time (ZULU)
101	114	630		6/30	0822
138	247	483			
A15	0	741		6/15	1530
704	0	744			
760	0	. 744			
54	0	744			
56	0	741		6/2	1130
Al81	0 4	0			
A270	9,	744			
A280	Q. Y	740		6/8	1820
460	10	732.	5	6/3 6/15	1750 0930
175		744			
(303)V	0	625		6/1 6/7 6/18	2250 0130 1420
	6. Serial Number 101 138 A15 704 760 54 56 A181 A270 A280 460	6. Serial Number 7. Standby Time On (hrs) Time 101 114 138 247 A15 0 704 0 760 0 54 0 56 0 A181 0 A270 A280 460 0 175 0	6. Serial Number 7. Standby Time 8. Fully Extra Con (hrs) Time On 7. Standby Time 8. Fully Extra Con (hrs) Time On 7. Standby T	1964 NAVCOMMSTA 6. Serial Number 7. Standby Time 8. Fully Energized Time On (hrs) 101 114 630 138 247 483 A15 0 741 704 0 744 760 0 744 54 0 744 56 0 741 A181 0 0 744 A280 740 A280 740 A280 740 A280 740 A280 744	1964 NAVCOMMSTA 6. Serial Number 7. Standby Time On (hrs) 8. Fully Energized Time On (hrs) 9. Date 8 Operat Date 101 114 630 6/30 138 247 483 A15 0 741 6/15 704 0 744 760 0 744 54 0 744 56 0 744 56 0 744 56 0 744 56 0 744 6/2 A181 0 0 744 A280 A270 A280 A60 740 6/8 6/3 6/15

Encl (2)

	ECTRONIC PERFORMANCE VSHIPS 3878 (Rev. 4-60)				o Bureau -	No forva	rdin	A letter requ		- BUSHIPS - 9670-1
				[LANT	REPORT CLAS	SIFICA	TION	DATE	
FR	ROM: USS HALF AK	ALA	(AE-25)	_	FLEET	UNCLA		FIFD	1 MARCHE	5
	(Ship name,): CHIEF, DUREAU OF			_ , [↑ PAC	FROM 1		B 66	. 28 FE!	3 66
TY	PE AND MODEL OF EQUIPMENT					SERIAL NUMB	EF			
	ELD JACCOMPLISHED			CCOMPL I SHI		B-497		OD OF THIS REPORT		
TO	ALL MON			CCOMPL I SHI		ATED 67	2	NOT IN OP	ER:	
X	OUT-	NICAL EVA	SATIS- FACTORY		UNSATIS- FACTORY	OPERATIONAL OUT-		G000 [SATIS- FACTORY	UNSATIS- FACTORY
1	PEAK POWER OUTPUT (PT)	dbm	AVER. VSWR IN	TRANSMISSI	ON LINE	AVER. ECHO	BOX RII	NG TIME	MIN. DISCERNIBLE	SIGNAL (PMDS)
	MAX. RANGE TARGETS DETECTED	MI	м		мі	MAX. ALTITUE AT RANGE DE TECTED	DE	WI	мі	MI
RADAR.	MAX. ALTITUDE TARGETS DETECTED	FT	ı	т	FT	RANGE AT MAX. ALTITUD DETECTED	E	FT	FT.	FT
	TARGET CLASS TYPE - DETAIL (SEE REVERSE)					TARGET CLASS TYPE - DETAI (SEE REVERSE	IL			
	MAXIMUM RELIABLE RADAR RANG	SE .			МІ	MINIMUM RELI	ABLE F	RADAR RANGE		YDS
Ī	SOURCE LEVEL (LS)		EIVING SENSIT	IVITY	SEA STATE			PROCEDURE USED		
	NOISE LEVEL 46//VOLT		5 KNOTS	10	KNOTS	15 KN01	rs	20 KNOTS	25 KNOTS	30 KNOTS
	MAXIMUM RANGE SONAR TARGETS DETECTED	+	RAN	GING			LIST	ENING	SOU	NDING
SONAR	AND TRACKED				YDS			YDS		FATHOMS
20	TARGET CLASSIFICATION TYPE AND DETAIL									
	BT PATTERN									
	OWN SHIP'S SPEED.				KTS			KTS		KTS
	PERCENT OF TIME OUT OF CONTACT WHILE WITHIN RANGE (IF ANY)	ANTE	NNA SYSTEMS			INTE	RFEREN	CE (Frequencies, i	ntensity, and source	••)
CATIONS			ANTERNA 75' WIRE 50' WIRE 35' WHIP		H PANEL	:	NON	IE MOTED		
CON#AUN ICAT										
	POWER OUTPUT		NA WAT		NA NA		NA		RECEIVER SENSITIV	1 UVOLTS
J	MAXIMUM RANGE AND ALTITUDE TARGETS									
ARFARE	TARGET CLASSIFICATION TYPE AND DETAIL		MI		FT		MI	F	Т	FT
N O N	MAXIMUM RELIABLE FANGE AND ALTITUDE		мі		FT		мі	,	т мі	FT
ECTRON	TARGET CLASSIFICATION TYPE AND DETAIL									1
ELE	MAX. RANGE SONAR TARGETS DE	TECTED	BT PATTERN			MAX. RELIA	LE SON	AR RANGE	BT PATTERN	
		YDS						YD	s	

TARGET CLASSIFICATION

TYPE

- 1. Large Plane (Bomber)
 2. Small Plane (Jet Fighter)
 3. Group of Planes
 4. Merchant Ship

- 5. Warehip
- 6. Formation of Ships
- 7. Submerine 8. Buoy
- 9. Weather Front 10. Land
- 11. Other (Explain) 12. Unknown

DETAIL

- Own Ship's controlled sircraft An alerted sircraft approach or contact (An aircraft whose existence and location is known prior to being picked up on own radar)
- An unalerted aircraft approach or contact (An aircraft whose existence was not previously known)
- d. An opening aircraft contact

 e. An anticipated surface contact
- An unanticipated surface contact
- s. Snorkling h. Submerged Snorkling
- Other (Explain)
- j. Unknown

OUTAGE REMARKS: (Account for time equipment was NOT in operating condition. Show casualty, corrective action, outage time and comments. Include time inoperative for preventive maintenance and POMSEE. Reference Casualty Report, if one submitted on this equipment during this reporting period)

4 HOURS FOR PMS

GENERAL REMARKS: (Comment on any problems or inadequacies encountered in the equipment. Comment is also desired on any item above or any item not covered by this report. When detailed tracking data is available and the equipment can be evaluated operationally, comment on such items as reliability, target discrimination and clarity. If overheating occurs report ambient and equipment temperature in degree. If equipment is considered to be operating satisfactorly, so state.) (Problem areas listed below are for convenience.)

Cebling (including wave

gui des)

Design

Electrical Interference

Lubrication

Main ten ance Mechanical

Overheating

Power input

Physical operation

Safety devices

Spare parts

Test equipment

Test points

Transmocer Tube failures

Vibration

Logistic support (Manuals, repair activities, over-houl, etc)

EQUIPMENT HAS BEENN OPERATING SATISFACTORILY

hinmon ETN3

CLASSIFICATION (Of this report)

UNGLASS

0-40007

Hour meter Li 13. Mfr's Code No. 14. Contract No. 19. Mfr's Code No. 24. (film, MR copie Schedul Remove Overage e 26, leave spaces 2 aul/PAR maintenance test eating ure out-of-limits out-of-limits out-of-limits ing/Fluctuates erature -limits f-adjustment od/Clogged 3 red/Split/Blown od otor technique/ ment parts y cause ermined	Scheduled/Dia Removal, high Overage, exce To requirement of the states o	Afr's Code No. Afr's Code No. Afr's Code No. Afr's Code No. 20. Location 22. Item of Removal, high time of To requirements Leave spaces 28 through 31 blank.) AR 9 Special directed Normal operation 42 Normal operation 5 Itel-limits T Unstable operation 64 Other (Amplify) 585 Sheared 196 Shorted/Groun 422 Soldering defect 585 Shorted/Groun 422 Soldering defect 586 Stripped 587 Stripped 588 Shorted/Groun 589 Unknown (Candisassemble) 690 Other (Amplify) 581 Shorted/Groun 589 Other (Amplify)	20. Location (if applii 20. Location (if applii 21. (RM, MR copies i 22. Item overhauled i 23. (Item overhauled i 24. Item overhauled i 25. (RM, MR copies i 26. (RM, MR copies i 27. Item overhauled i 28. (RM, MR copies i 29. (RM, MR copies
14. Contract No. 19. Mfr's Code No. 24. (MM, MR copie Schedul Remove Overage e 26, leave spaces 2 aul/PAR maintenance test eating ure out-of-limits out	Scheduled/Directions of the second of the se	Ar Scheduled/Directed Removal, high time Overage, excess Program of Program o	20. Location (if applied 20. Location and approximate approxi
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Schedul Schedu	Scheduled/Dip Removal, high Overage, exce To requirement espaces 28 through the spaces 2	Scheduled/Directed Removal, high time Deverage, excess To requirements Special directed Normal operations of the Policy of th	(RM, MR copies: 27. Item overhauled i blank.) ial directed inspection nal operation of suppo p., catapults, arresting mirror landing sys. o que out-of-limits table operation ble defect ar (Amplify) ared rted/Grounded eering defect oped ed OK—Did not work nown (Cannot ssemble) i.—Excessively r (Amplify)
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FAILURE, UNSATISFACTORY OF REMOVAL REPORT NAVWEPS FORM 13070/3 (10 62)

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39 REMARKS IDESCRIBE SYMPTOMS DIAGNOSIS ACTION TAKEN TEST RESULTS ADJUSTMENTS DISPOSITION OF PARTS, EQUIPMENT, PERFORMANCE, RECOMMENDATIONS, AND ANY ADDITIONAL INFORMANT IS NOT ADEQUATELY COVERED BY CHECK BOXES. ATTACH PHOTOS SKETCHES OR DIAGRAMS AS APPROPRIATE I	REATION THE	ION TAKEN TES	T RESULTS	ADJUSTMEN	ECK BOXES A	N OF PARTS EO	SKETCHES O	FORMANC R DIAGRAN	E. RECOMMENDATIONS AS A PROPRIATE	ONS. AND			

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AFM 66-1.

1 December 1964 Effective 1 January 1963

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CATLING BUSINESS FORMS CO., INC., MORFOLE, VA.

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Figure 4-7-3.



TM 38-750

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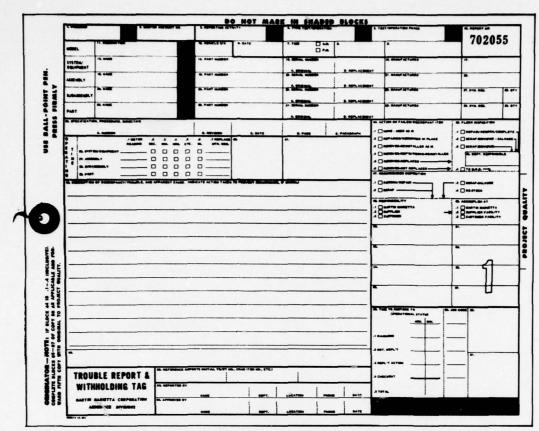


Figure 1. Trouble Report & Withholding Tag, Form 060414 (2-62)

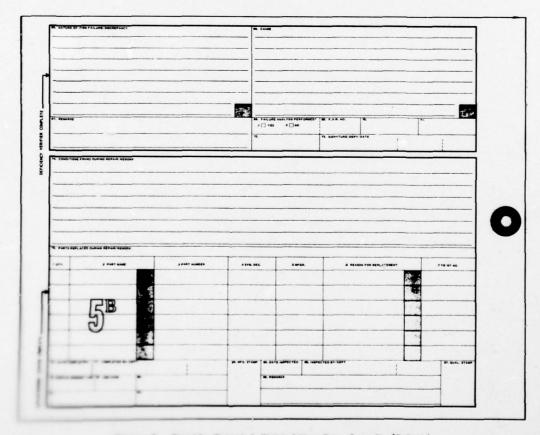


Figure 6. Trouble Report & Withholding Tag, Copy 5b (5-Back)

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HONEYWELL INERTIAL GUIDANCE CENTER

FAILURE REPORT

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FIGURE 1-2A FAILURE REPORT

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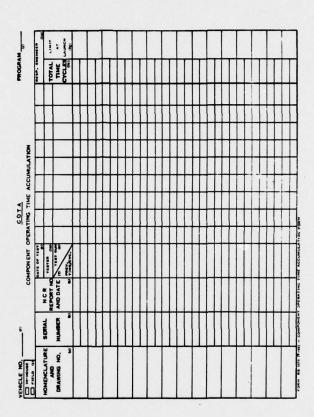
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SAMPLE COMPONENT OPERATING TIME ACCUMULATION (FORM RS1575)



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APPENDIX G

SUMMARY DESCRIPTIONS OF VARIOUS DATA-REPORTING SYSTEMS

APPENDIX F

SUMMARY DESCRIPTIONS OF VARIOUS DATA-REPORTING SYSTEMS

1. Standard Navy Maintenance and Material Management System (3M)

The 3M System provides for the administration of Fleet maintenance in an orderly manner, and for the compilation of failure data and other data related to the costs of maintenance. The system produces a large reservoir of knowledge about equipment problems and their attendant maintenance demands, which, when fed back to the appropriate sources, should result in corrective steps to prevent recurrences. 3M System is complemented by the Maintenance Data Collection System (MDCS), which is the control-and-information system for gathering the necessary maintenance data.

2. Operational Test and Evaluation Force (OPTEVFOR)

OPTEVFOR is primarily concerned with the latter part of the research and development phase and with the test and evaluation phase in the life cycle of Naval equipment. OPTEVFOR influences procurement decisions by furnishing CNO with factual information on the operational performance and material suitability of new equipment. It aids other operational commands by providing quantitative performance and tactical information.

3. Failure Rate Data Program (FARADA)

The FARADA Program is directed by the Systems Engineering Command and implemented by the U. S. Naval Fleet Missile Systems Analysis and Evaluation Group (FMSAEG) at Corona, California. The program is sponsored by the Navy, Air Force, Army, and NASA to provide failure-rate data on parts and components to prime contractors and major subcontractors engaged in the design, development, and production of hardware for the entire spectrum of military and space equipments.

4. Automatic Reliability and Maintainability Measuring System (ARMMS)

The Individual Record of Corrective Action (IRCA) used in ARMMS provides a time breakdown by function of all unscheduled maintenance actions. The form provides records of the time required to perform tasks that are integral parts of the maintenance actions -- set-up, verify malfunction, isolate fault, remove/disassemble, repair, install, etc.

5. University of Pennsylvania's Monitor Data System (MDS)

The inputs to the University of Pennsylvania's MDS are detailed characteristics of electrical and electromechanical assemblies in Navy equipments; the system stores this information so that is is easily retrievable by a broad class of users.

To facilitate searching, selected general and electrical characteristics of each assembly are committed to magnetic-tape memory. The selected information identifies the pertinent documentation and provides an abstract of the salient characteristics of the assembly.

6. Casualty Report (CASREP)

The CASREP is a report forwarded in the form of a standard Navy radio dispatch to indicate a "casualty" or equipment malfunction. The report includes the minimum pertinent information, such as equipment designation, cause of malfunction, estimated time to repair, and identification of failed unit or part.

7. Maintenance Engineering Analysis Records (MEARS)

MEARS forms are prepared by the manufacturer to document an integrated maintainability and support program for weapons, weapons systems, and related equipments being procured under a specific contract. The MEARS forms document maintenance concepts, identify maintenance resources, determine personnel and training requirements, provide information for technical manuals, determine support-equipment requirements, and provide the basis of progress and status reporting for support requirements.

8. Reporting Forms Used by BuShips

The following reporting forms have been used by BuShips but are now being phased out:

- (1) Failure/Replacement Report DD-787 (BUSHIPS 10550-1)
- (2) Electronic Equipment Operational Time Log (NAVSHIPS 4855)
- (3) Electronics Performance and Operational Reports (NAVSHIPS 3878)
- (4) Report of Equipment Failure (NAVSHIPS 3621)

These reports provide feedback information to establish severity levels for each maintenance problem area, provide equipment performance data for use in engineering analyses, and form the bases of recommendations for specific corrective actions. All the forms are used to establish accurate measures of equipment reliability under actual field conditions.

9. Failure, Unsatisfactory, or Removal Report (NAVWEPS FORM 13070/3)

The FUR collects specific information considered essential to conduct complete evaluations and analyses of problem areas associated with Naval aeronautical weapons systems. The form is used to report all unscheduled maintenance actions, failures, deficiencies, or malfunctions of aeronautical material associated with certain types of aircraft and permits grouping of defects and failures by functional system and parts.

10. The SAM Fleet Reporting System

The SAM Fleet reporting system is an integrated program of reliability, operability, part failure-data collection, and data processing and analysis for surface missile systems. The system provides improved failure and availability data, and a method for "local" assessment of complex weapons systems.

11. AFM 66-1

The Air Force Maintenance Data Collection System, documented in AFM 66-1, was designed for management of maintenance resources; it supplies data to management at the Base level within the Chief of Maintenance complex, intermediate and major command Headquarters, and to the Air Force Logistics Command. Maintenance data-collection forms (AFTO 210, 211, and 212) are designed to serve as source documents for the Maintenance Data Collection System. These forms are utilized to record production credit, and narrative and coded information on discrepancies and maintenance actions for all tasks requiring expenditure of direct labor by maintenance personnel.

12. U. S. Army Equipment Record Procedures (DA Forms 2407 and 2408-3)

Army Equipment Record Procedures are based on the concept of recording essential data concerning equipment operation and maintenance during the equipments life cycle in the Army inventory. This essential information is collected (on forms 2407 and 2408-3), processed, and analyzed to facilitate management of the maintenance effort and to cross-feed information to all sections of the command whose activities may be influenced by these data.

13. Manufacturers' Reporting Systems (Summary)

The systematic data-collection and-recording systems established by manufacturers provide continuous inputs in support of reliability and maintainability evaluations of weapons systems during their various phases of research and development, testing, and operation. Reliability data from field service organizations is machine processed and constantly reevaluated in order for the manufacturer to make engineering recommendations for changes based on equipment performance in its final environment.